

5 STEPS TO 'BE READY'



1



Get instant weather warnings in your area
by downloading the Met Office App

2



Sign up to the Customer Care Registers



Northern Ireland
Electricity Networks



Northern
Ireland Water

3



Prepare a home emergency kit/grab bag



- | | |
|---|---|
| ☒ Torch | ☐ Important documents |
| ☐ Food & water | ☐ Home insurance details |
| ☐ Emergency contacts | ☐ Radio & batteries |
| ☐ Medication | ☐ First aid kit |
| ☐ Mobile phone & charger | ☐ Toiletries |
| ☐ Money & credit cards | ☐ Keys |

4



Complete a home emergency plan

5



Check out NI Direct -
Be ready for emergencies

ARE YOU EMERGENCY READY?

For more information visit: [🌐 emergencypreparednessni.gov.uk](https://www.emergencypreparednessni.gov.uk)

Scan the QR Code

1. Open the camera app.
2. Point at the QR code.
3. Tap the link. That's it!



Contact List



Emergency [Police, Fire, Ambulance & Coastguard]

Give details, stay calm & listen to instructions.

 **999**

PSNI [Non Emergency]

Report a crime/incident that does not require an emergency response.

 **101**

Flooding Incident Line

To report flooding.

 **0300 2000 100**

NI Gas Emergency Service

24-hour line for immediate urgent assistance.

 **0800 002 001**

NI Electricity Networks

Sign up for Customer Care Register:  www.nienetworks.co.uk/help-advice/vulnerable-customers/customer-care-register

 customercontact@nienetworks.co.uk

 **03457 643 643**
[Telephone or WhatsApp]

NI Water

Sign up for Customer Care Register:  www.niwater.com/education-and-the-community/community/customer-care-register

 waterline@niwater.com

 **03457 440 088**

Met Office

Register to receive Met Office severe weather warnings to your email.

 www.metoffice.gov.uk/about-us/news-and-media/media-centre/subscribe-to-email-alerts

You can also download the Met Office weather app.

 enquiries@metoffice.gov.uk

NI Direct

Find information on being ready for emergencies.

 www.nidirect.gov.uk/campaigns/be-ready-emergencies

For any queries or additional information, contact:
Building Resilience in Communities (BRIC) Project

 bricinfo@emergencypreparednessni.gov.uk

 emergencypreparednessni.gov.uk

