

Be aware of any person behaving suspiciously

Where you have ANY Safeguarding concern, you should immediately bring it to the attention of ANY member of staff at the facility you are using or as soon as possible thereafter.

Otherwise in an emergency contact the police on 999.

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If you think it's odd...

...it probably is.
Tell any Member of Staff!



Record detail accurately and factually.

Useful Contact Numbers

SOCIAL SERVICES

Children (9am - 5pm)

t: 0800 7837 745 (freephone – landline only)
or t: 02937415285

Adult Safeguarding (9am - 5pm)

t: 028 3756 4423

Child & Adult at Risk Regional Out of Hours
Entire Council area

t: 028 9504 9999

POLICE

For non-urgent safeguarding Concerns call 101
or in an emergency call 999

NSPCC Child Safeguarding Helpline
(for parents and other professionals)

t: 0808 800 5000

Childline (for children)

t: 0800 1111

Domestic Violence Helpline

t: 0808 802 1414

Human Trafficking

t: 08000 121 700

Forced Marriage Unit

t: 020 7008 0151



SCAN ME



Safeguarding

Children & Adults at Risk

Advice for customers using Armagh City, Banbridge and Craigavon Borough Council facilities.

ACB/CBC 2237



ADVICE FOR CUSTOMERS USING ARMAGH CITY, BANBRIDGE AND CRAIGAVON BOROUGH COUNCIL FACILITIES

- A Child is anyone aged under 18 years of age.
- An Adult at Risk is anyone aged 18 years or over who could be at risk of harm due to their personal or environmental circumstances.

Armagh City, Banbridge and Craigavon Borough Council is committed to providing a range of activities that children and adults can enjoy in a happy safe environment, and has developed a Safeguarding Policy to support this.

The Council's Safeguarding Policy aims to:

- Prevent abuse of children/ adults at risk by taking a zero-tolerance approach.
- Put all children and adults who may be at risk at the centre of what we do.
- Encourage safe practices for those who work with children/ adults at risk.
- Set out the appropriate responses and procedures in the event of abuse taking place.
- Provide robust recruitment and vetting of those working with children and adults at risk.



The Council Safeguarding Policy can be found online at armaghbanbridgecraigavon.gov.uk/safeguarding or a copy will be available at any of our facilities.

Use of Council Facilities by outside groups and organisations

Where Council facilities are hired by a third party to host events, the responsibility for the safeguarding of Children and Adults attending is with the hirer NOT the Council. It is the responsibility of the hirer to ensure the necessary safeguarding processes are in place.

Photography

ANY photography is forbidden in ALL changing rooms and toilet facilities.

- Staff will challenge anyone suspected of unauthorised photography or video-recording.
- Those wishing to take photographs should contact a member of staff who will advise them of the relevant authorisation process.

Leisurewatch

Council is a member of the National 'Leisurewatch' scheme designed to protect children and adults at risk, through a customer-focused mindset with public safety a top priority, where there are concerns about the behaviour of any person.



Activity Supervision

When managing activities, Council will provide adequate adult to child supervision ratios as outlined in the Council Safeguarding Policy and Procedures.

Dropping off and Picking Up

- A child or adult at risk should NOT be dropped off outside a facility but should be accompanied to the activity.
- Children, under 8 years of age, or adults at risk should NOT be left unsupervised in communal or reception areas of Council facilities.
- A child/adult at risk is the responsibility of their parent/ guardian/ or carer immediately the activity is over.
- Any child/adult at risk who is unable to go home by his/her self MUST be collected immediately at the end of the activity.
- Where a child/adult at risk does not want to remain on the council facility for the duration of the activity, staff will try to contact a parent/ guardian or carer.

Safe Place (Domestic Abuse)

Armagh City, Banbridge and Craigavon Borough Council proactively supports the Safe Place campaign and will provide anyone who finds themselves as a victim of Domestic Abuse with information on the support services available.

