**PERSON SPECIFICATION** 

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| POST | Senior Leisure Attendant (Dry Site) |
| **DIRECTORATE** | People |
| **DEPARTMENT** | Health and Recreation |
| **LOCATION** |  |

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| **FACTORS** | **ESSENTIAL** | **DESIRABLE** | **METHOD OF ASSESSMENT** |
| Qualifications  and training |  | * Additional relevant Leisure qualifications. | Application |
| Experience | * + Six month’s experience of working as a Leisure Attendant in the same Centre, to include all of the following: * Identifying and resolving service delivery issues and implementing improvements to services; * Persuading/influencing and implementing change. |  | Application/  Interview |
| Key skills, knowledge  and attributes | * Ability to influence positive behaviours/change in others; * Effective verbal and written communication skills; * Ability to keep accurate records; * Excellent planning and organisational skills; * Effective customer care skills; * Understanding of health and safety requirements; * Flexible approach to work demands. |  | Application/  Interview |
| Driving |  |  |  |
| Working Arrangements/  Flexibility | As required, within the hours of the Leisure Attendant role. The post holder will be required to work outside normal hours including Bank Holidays, evenings and weekends. |  | Application/  Self-assessment |