



**Armagh City, Banbridge and Craigavon Borough
Confident and Welcoming Thematic Action Planning Team
Workshop two Meeting Notes**

DATE: Tuesday 29th May 2018 **TIME:** 9.30 am, **VENUE:** Old Town Hall, Banbridge

Chair: PSNI – Billy Stewart

Attendees: TADA Rural Support Network – Brendan McCann, PCSP – Cathy Donnelly, Craigavon Area Foodbank and Emmanuel Churches – Chris Leech, Co. Armagh Community Development – David McMullen, NIFRS – Eddie Carrol, React NI – Marion Jameson, Department for Communities (DfC) – Sharon Polson, Anita White, Supporting Communities – Siobhan O’Neill, University of Ulster Jordanstown – Paul Carmichael

Statutory Partners: Armagh City Banbridge and Craigavon Borough Council – Alderman Twyble, Alison Beattie, Audrey McClune, Carmel Taylor, Elaine Gillespie, Gerard Houlahan, Jennie Dunlop, Jennifer Doak, Michelle Markey, Patricia Gibson, Seamus McCrory, Wendy Shaw, Caolin Boyle, Libraries NI – Evelyn Hanna, Northern Ireland Housing Executive – John McCartan, PSNI – Martin McAleavey, Faelon Duffy, Sport NI – Angharad Bunt

Apologies: HSCB – Alison Patterson, Armagh City Banbridge and Craigavon Borough Council – Clifford Forbes, Margarita O’Donnell, Education Authority (EA) – Colette Ross, Department for Communities (DfC) – Damian Dean, Southern Regional College (SRC) – Jim Cunningham, Armagh Travellers Support Group – Peter Wilkinson

1. Welcome

Billy welcomed everyone to the second workshop of the Confident and Welcoming Community Thematic Action Planning Team. He thanked everyone

2. Setting the scene

Eleanor outlined the objectives of the workshop for the CWTAP Team to:

- Look back and review where CWTAP team has got to so far and where need to go over next 3 workshops to complete the 2-year action plan (the plan)
- Look at the available and additional evidence and analysis needed to help shape the plan’s priorities and outcomes
- Look to who else CWTAP team needs to engage with and how best to do so to help inform the action plan
- Look forward to workshop #3 on 26th June and next steps to get there

3. Reconnecting with each other

Eleanor led an Ice breaker session in pairs members shared

- Something that had made them smile over the last 10 days
- One thing that stuck with them from the first workshop on 18th May 2018

4 Where we have got so far

Eleanor provided a recap of the first workshop:

- It was all about CWTAP members getting to know each other and forming together as a group. The team agreed the values and guiding principles to be included in the Terms of Reference.
- The team used images to represent what a confident and welcoming community meant to everyone.
- Inspiration was provided by Eleanor Campbell from Wevolution who described the Self Reliant Group Model used in Glasgow.

Agreed: Terms of Reference agreed and signed off.

5 Looking to the evidence to inform the Confident & Welcoming TAP Action Plan

Jennifer Doak provided a detailed overview of the key indicator data for the confident and welcoming community outcomes we would be working toward.

Confident Community Longterm Outcome

Everyone has opportunities to engage in community life and shape decisions - we have a strong sense of community belonging and take pride in our area.

Population Indicators

- Percentage of people who feel a sense of belonging to their neighbourhood
- Percentage of people who feel they have an influence when it comes to any of the local decisions made in their neighbourhood

The data highlighted:

- Resounding feeling of belonging (90% - 68% definitely)
- Much lower levels of feeling have an influence on decisions (36%, and less among young)
- Population to rise with most notable rise in older people by 28% (2016 – 2026)
- Deprivation levels in ABC – 4th to Belfast, DCS, NMD
- Multiple deprivation areas:
Woodville 1, Drumgask 1, Court 1, Callan Park, Church, Annagh 2, Drumgor 2, Corcrain, Drumnamoe, The Cut

Welcoming Community Long-term Outcome

Our borough is a safe, respectful and peaceful environment.

Population Indicators

- Percentage of people reporting that fear of crime has a minimal impact on their quality of life.
- Percentage of people who see town centres as safe and welcoming places for people of all walks of life.
- Number of accidental dwelling fires.

The data tells us:

- Over 70% feel town centres are safe and welcoming (58% across NI population)
- Accidental dwelling fires in the Borough risen from 76 in 2014 to 90 in 2017. 11% of NI fires in the Borough
- Fear of crime minimal impact on quality of life (71%)
- Those with higher impact
 - perceived high level of local area anti-social behaviour
 - victim of crime in last 2 years
 - single adult and child(ren) households and adults with long-standing illness or disability limiting activities

This overview provided the context to allow the groups to consider the key needs and issues.

Summary of the issues and needs discussed by the CWTAP:

Strengths to Build On:

- Sense of belonging; feeling safe in town centres; one integrated borough; pride in neighbourhood; technology; examples of good practice in community support, service provision and infrastructure

More to Do: Themes

- Tackling anti-social behaviour, feeling safe in home and community
- Breaking isolation and sense of purpose:
“Something to do, somewhere to go, something to be a part of”
- Empowerment, citizenship, self-sufficiency, social entrepreneurs
- Understanding belonging and underlying barriers for different people/places

More to Do: Ways of Working

- Lot already out there – make existing services work better and more joined up
- Collaboration across and between community groups and statutory providers
- Measuring the right things and measuring change
- Targeting effort/support beyond postcodes: needs-based
- Reimagining and designing our communities, town centres and infrastructure to support a confident and welcoming community

6 Engaging the community

Community engagement underpins the community planning framework. To ensure the CWTAP action plan is based on evidence and informed by the wider community, service users and service providers TAP team members are tasked with undertaking their own engagement to reach out, connect, listen, involve others to gain a deeper understanding of the baseline.

Want to support you to put together a plan today that you can put into action in advance of our next workshop on 26th June

number of suggestions were made in relation to the engagement questionnaire including:

- The purpose of the questionnaire needs to be clearly stated upfront – perhaps by including some background text as to why the survey is being carried out. Also there needs to be some reference made to the particular indicators they refer to.
- Consistency is needed with other thematic action planning groups, considering audience may be the say. Opportunity for joint questionnaire to be explored. Opportunity to use the Council Consultation Hub as way of circulating and collating information from engagement.

ACTION: CPT to design online survey and forward link to all TAP Team members.

ACTION: Group members to undertake engagement activities between now and the next workshop. Any feedback to be send to Eleanor Gill in advance to be incorporated in next workshop

7 Confident & Welcoming TAP's key messages

Due to time pressures this agenda item will be covered at workshop 3.

8 Preparation for Workshop 3

By 12th June, CWTAP members to:

- Provide any further service mapping information and statistics to supplement CWTAP statistics
- Engage with local community and provide feedback

Workshop 3 26th June 2018 will focus on:

- Developing CWTAP's first-cut action plan priorities and activities (what, when, by whom, outcomes)

9 Closing comments

Billy closed the workshop by thanking everyone for their ongoing participation in the action planning session and looked forward to next sessions.

The remaining workshops are scheduled as follows:

- Workshop 3, Tuesday 26th June at 9.30am, Lakeview 2, Craigavon Civic Centre
- Workshop 4, Thursday 5th July at 1.00 pm, Lakeview 2, Craigavon Civic Centre