

## ABC Community Planning: Summary of engagement feedback June 2018

Engagement activities carried out with:	
Chi-Me Lurgan Park	Community & Voluntary Sector Panel
Chi-Me People Park	Libraries NI
Cook-it Portadown	Knit and natter
Investing with Health Engagement	Tandragee area
Investing with Health Groups	3 x individuals
Southern Regional College	4 x CVS organisations
	3 x ???

### 1. Summary of key community strengths

#### Community strengths

- Extent of existing cross-community working
- The range of social clubs, programmes and activities
- The quality of existing facilities
- The funding available to run initiatives
- The local expertise

### 1. Top three strengths in the community that will help deliver a healthy community

Strong cross community working	Wide range of activities & the opportunities they provide to get out & meet people eg walking, gardening, luncheon clubs
Good facilities, eg leisure centres and parks, open spaces, libraries, healthcare, walks, meeting spaces, community hubs, cafes	GAA- strong network of clubs (40 clubs) from under age to senior
Good communication between community and voluntary sector organisations	Strong network of community groups
Council is very proactive and provides a diverse range of programmes for all abilities	Good leadership & expertise
Good transport links	Support for unemployed and people who suffer from depression
Funding to run initiatives- however would like this to be more accessible	Lots of information and advice
Strong volunteer base and good local relationships within the community; strong community development infrastructure	Intolerance of anti-social behaviour- formation of neighbourhood watch
Specifically good activities for the elderly which keep them active and positive	

## 2. Summary of key issues or needs to be addressed

### Issues/needs

- The need for more partnership working specifically with schools, GPs, and other health professionals
- Funding / resources (e.g. training)
- Promotion of services / programmes / activities
- Community amenities/upkeep (e.g. cleanliness of streets/ potholes)
- Lifestyle factors (smoking, drugs, alcohol, diet)
- Targeting social exclusion/vulnerability

2. Issues or needs to be addressed	
ensure funding is available to deliver health and wellbeing initiatives, with community reps trained to deliver these.	Increased targeting those socially excluded or vulnerable, those in rural areas, suffering depression, unemployed or low income, young males, those with a disability.
Capacity building in the community, particularly in over 50+ groups	Legislation around road closures/ event management very restrictive, costs, preventing people from participating
More efficient and effective communication / advertising of programmes / initiatives	Reduced pressure on health services- hospital wait times, health centre appointments
Better partnership working needed with GPs / health professionals , wider statutory sector	Helping people on those first steps back to getting fit/changing lifestyles without pressure
Wider opportunities for trips, outings, events	Better targeting of schools on bullying and recognising early signs of mental health issues
Environmental issues eg potholes on roads, lack of transport, provision of green spaces, cleaner streets, parking, Cycle paths and safe walking routes, Lack of walk/jog/run spaces during late nights. Restricted to town centre, estates not all feel safe. Particular issue in rural areas	Removing the stigma of mental health, obesity and addictions
Address anti-social behaviour / alcohol and drugs within estates	Spaces where a common interest can be shared and conversations can happen.
Lack of healthy food options in local area	

### 3. Summary of what's working well/ what could work better?

#### What's working well to support the community?

- High quality facilities / venues
- Diverse range of programmes / clubs
- High calibre of volunteers
- PHA funding
- Rural transport
- Strong community networks

#### What could work better?

- Better and smarter advertising/ promotion of services
- Having a functioning NI Executive
- Better transport
- More activities for older people
- Increased capacity across organisations
- Need to learn from one another

### 3. What is working well to support the community/what could be working better

Working well:	Could be working better:
Venue centres.	Better understanding from the statutory sector of what our services are
Supportive local representatives: Lord mayor good at coming out to groups	Increased links with policy makers to support sustainability
Potential of new leisure centre at Craigavon Lake	Improved transport links, broadband, amenities for all age groups, especially rural areas
Newsletters	Increased funding options needed, eg lottery money
Good leisure / open spaces / facilities eg Solitude Park skate park	Wider capacity building for 50+ groups
Strong partnership working	the government return - everything would improve - money and health
Good diversity of programmes	Communication and respect
Accessibility of funding improving, in particular PHA funding	Improve access to services eg doctors appointments very difficult to get
Communication with statutory bodies improving	Environmental factors eg alleyway unsafe dirty and smelly, better street cleaning, Litter & vandalism at playgrounds for kids. Regeneration work in town centres.
good volunteers	A cohesive approach by all the relevant bodies to tackle this issue and not merely respond in kneejerk actions to a given situation

Close community spirit and willingness to help each other	Specialised educational opportunities that address issues faced by the most marginalised in the community
Good governance structures essential	Consultation with local people in order to get total ownership from ordinary people.
Good uptake of services	Not engaging all of community in health/fitness programmes. Walking most accessible of health options but not catered for. Evening leisure park options for children
Grassroots localised community groups providing activities to combat isolation (need funding to support these activities)	To date nothing is in place, a sustained and consistent effort is required to offset the range of difficulties this rural community faces
Strong community groups, networks and support	Networks are good but there is a language barrier for us
Social networking connects people and communities	Stronger cohesion and communication between groups, and with statutory organisations, enabling us to learn from good practice of others
	A growing awareness within the community of the need to speak out against drugs. Police and community groups to work more closely to combat growing influence of drug abuse.
	Wider variety of services eg Women's groups-classes to suit all ages and free of charge
	Support from groups such as PIPS and VERVE
	A group needs to be very proactive to keep up to date with funding opportunities. Not all groups are able to do this and more support needs to be available.

#### 4. Summary: what does the community want to do for itself?

##### What does your community want to do for itself?

- Continue existing services/ programmes and expand promotion activities
- Increase investment in training
- Be self-sustainable
- Build local capacity
- Have a say!

##### What is needed to support it?

- More funding to deliver wider range of activities, e.g. Men's Shed, cookery classes
- Enabling the voice of community groups

#### 4. What the community wants to do for itself

Promote the programmes already on offer- stronger advertising and opportunities for information sharing	Communities want to provide a healthy safe environment for all residents
Become self-sustainable, continue to deliver programmes already on offer- long term funding is essential	Support Networks to share the information and help plan activities. Effectively use social media.
Support wider volunteering, build capacity of locals	Improve facilities for young children, elderly, young people.
Have a say, attend consultations, ensure the voice of community groups is heard. This must include addressing language barriers.	Statutory organisations should engage more with communities and use more community venues to deliver such programmes/projects.
Create open and friendly spaces that promote healthy lifestyles and wellbeing	Promote more openness in relation to crime reporting - better relation with police would help with this.
Functions/ support mechanisms to address loneliness, mental health, social isolation support for people with criminal convictions	Good communication with potential service providers
This community wishes to have pride in itself, to have social and recreational choices and to remove the stigma of deprived and disadvantaged.	Funding- long term, sustainable.

## 5. Summary: which organisations should work better together?

### Which organisations or services should work together more?

- GPs
- ABC Council and Health Trusts (specifically SHSCT)
- Supermarkets and other businesses
- Schools and further education colleges
- Wider health providers
- TMAC groups
- Greater working with young people
- Council, roads service and health service
- To do this, we need mechanisms for planning group and comm/vol sector partners to meet

### 5. Which organisations/services should work together more

GPs	Job Centres
Councils	PIPS
Businesses eg large supermarkets	Councils re recycling
Trusts	Police
Education / schools and health	Funders and Support Networks/Grassroots organisations
Cross community engagement	Local groups eg all over sixties groups in the area
older and bolder and Tmac groups	All groups and organisations need to work more closely to ensure programme delivery and its benefits will be maximised.
roads service/ transport organisations	Job Centres
Sporting organisations eg GAA, Rugby, IRFU	PIPS
Library service	

### 6. Any other comments?

Print health messages on till receipts	Wifi is needed
Larger pavilions needed in parks to have health programmes	A long term plan to combat some of these issues would go a long way to helping the community. Kneejerk responses are soon forgotten and the problem creeps back in.
More programmes eg more laughter yoga	It's a difficult time for the voluntary sector given the financial climate. Support at this stage is crucial.
Equality of opportunity across the area	True consultation- we need to be heard
Estate cleansing	Bonfire in front of pensioners houses - cause fear and anxiety