

# Online Payments, Terms and Conditions

## Terms and Conditions

These terms and conditions ('online terms') apply to all purchases of goods and/or services from Armagh City, Banbridge and Craigavon Borough Council made by you on this website.

### 1. Terms

By purchasing any products or services from Armagh City, Banbridge and Craigavon Borough Council you are agreeing to be bound by the website terms and these online terms.

Making payment for goods or services using a credit or debit card your order will be processed by Worldpay through a 128-bit Secure Socket Layer connection (SSL). No credit card data is held by Armagh City, Banbridge and Craigavon Borough Council. Further information on how Worldpay processes your information is available from the [www.worldpay.com](http://www.worldpay.com) website.

### 2. Personal data

***Armagh City, Banbridge and Craigavon Borough Council will treat all your personal details confidentially. We will only use your details for processing your order, providing licence reminders and updates regarding Council services*** You should be aware that if Armagh City, Banbridge and Craigavon Borough Council is requested to release your details by any regulatory or government authority investigating suspected illegal activities, Armagh City, Banbridge and Craigavon Borough Council is entitled to do so. Some of your details i.e. name and address may be retained as a requirement relating to public information. We would like you to be aware that, by law, this may be on a register to which others can have access to by request.

### 3. Payment

Payment will take a minimum of two working days to reach the account to which you are making a payment (this includes time for payment to be notified to the Armagh City, Banbridge and Craigavon Borough Council). Armagh City, Banbridge and Craigavon Borough Council does not accept liability for payment not reaching the intended account due to a customer quoting an incorrect account number.

### 4. Pricing

The price you pay is the price displayed on this website at the time you placed your order, and this price will remain valid until the goods and services are supplied or until the order has been cancelled.

### 5. Refunds and cancellation policy

All refunds are issued at the discretion of Armagh City, Banbridge and Craigavon Borough Council, and will be credited only to the account of the credit card making the original payment.

## 6. Complaints

Should you have a complaint in respect of the online payments facility, then you can email, fax, or telephone Armagh City, Banbridge and Craigavon Borough Council regarding your complaint.

## 7. Confirmation of payment

Confirmation of your payment will be displayed on your screen after you make the payment, once the payment has been authorised and accepted. You will be given the option of printing this out as confirmation of your payment.

## 8. Disclaimer

While Armagh City, Banbridge and Craigavon Borough Council makes every effort to maintain the accuracy of the information on its website, it disclaims any warranty or representation, express or implied, about accuracy, completeness or appropriateness for a particular purpose.

## 9. Limitation of liability

In no event will Armagh City, Banbridge and Craigavon Borough Council, its suppliers, or other third parties mentioned at this site be liable to you for any damages whatsoever (including, without limitation, those resulting from lost profits, lost data or business interruption) arising out of the use, inability to use, or the result of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.

## 10. Misuse

Misuse of a credit card or debit card or use without the authorisation of the legal holder of the credit card or debit card will be dealt with in the most serious manner and Armagh City, Banbridge and Craigavon Borough Council reserves the right to take legal action against those committing or attempting to commit online fraud.

## 11. Discretion to reject or hold payments

Armagh City, Banbridge and Craigavon Borough Council reserves the right to refuse to process payments in respect of users with a prior history of questionable charges. Armagh City, Banbridge and Craigavon Borough Council may at its sole discretion do such checks as it deems fit before processing a credit card payment or bank transfer from you, for security purposes. As part of such checks, Armagh City, Banbridge and Craigavon Borough Council may disclose personal data to third parties for the purpose of carrying out these security checks. In the event that Armagh City, Banbridge and Craigavon Borough Council is not satisfied with your credit worthiness, Armagh City, Banbridge and Craigavon Borough Council will have the right to reject your payment. You acknowledge and agree that Armagh City, Banbridge and Craigavon Borough Council will not be liable for any damages resulting from our decision not to process a payment made through our online payment facility.

## 12. Reservations

Armagh City, Banbridge and Craigavon Borough Council reserves the right to modify or withdraw all or any part of this website without notice, and you confirm that it will

not be liable to you or any third party in these circumstances. The Council further reserves the right to change any of these online terms and your continued use of the website following any changes shall be deemed to be acceptance of the changes.

#### 13. Indemnity

You agree to indemnify Armagh City, Banbridge and Craigavon Borough Council against all claims, damages and expenses arising out of any breach of these online terms, and any other liability arising out of your use of this website.

#### 14. Law

These terms and conditions shall be governed by and construed in all respects in accordance with the law of Northern Ireland, and you and Armagh City, Banbridge and Craigavon Borough Council shall submit to the jurisdiction of the courts of Northern Ireland.