

CONNECTED

A COMMUNITY PLAN

for Armagh City Banbridge & Craigavon Borough

STATEMENT OF PROGRESS

MARCH 2017 - NOVEMBER 2019

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FOREWORD

In March 2017, we published our first community plan of 'Connected' A Community Plan for Armagh City, Banbridge and Craigavon Borough 2017-2030 .

A copy of the plan, can be found on our website armaghbanbridgecraigavon.gov.uk

As we reflect on the past two years, we have much to be proud of as a partnership. During this time, we have established a broad and inclusive Community Planning Partnership which continues to grow and build on existing relationships. We have been working hard with partners and communities to develop our first set of action plans to realise the vision and the outcomes set out in the plan.

This report is the first statement of progress of community planning in our borough since Connected was published. It provides an overview of the progress made in terms of the nine long-term outcomes and associated action plans and is set out in three parts. Part one lays the foundations for community planning and provides an introduction to our plan and partnership. Part two of the report is structured around the progress towards the outcomes within Connected, providing information about the action planning process each team underwent to develop action plans. It also highlights some of our collaborative efforts where partners are working hard together. Part three examines our partnership in more depth and where our future focus will be over the next two years as we continue to deliver our community plan.

As a partnership we are clear about what we are here to do, what we want to achieve, and how we want to achieve it.

This report is a celebration of what has been achieved so far. Our thanks go to all staff within the partner's organisations and to communities for their hard work, commitment and determination. We are heartened by the enthusiasm from all those involved who want to make a difference and are excited to see what more can be achieved in the years ahead with continued collaboration.

We hope that you find this report informative and are encouraged by the Partnership's performance and commitments made to the people of our Borough.

Roger Wilson, Chair
Ruth Bell, Vice Chair





PART 1

**BACKGROUND: COMMUNITY PLANNING IN
ARMAGH CITY, BANBRIDGE AND CRAIGAVON BOROUGH**



1

WHAT IS COMMUNITY PLANNING?

WHAT DO WE MEAN BY WELLBEING?

Connected is the first community plan created for Armagh City, Banbridge and Craigavon Borough. This plan sets out our shared vision and long-term ambitions for improving the **social, economic and environmental wellbeing** of the borough, and ultimately delivering real improvements that will have a positive impact on the lives of local people. Community planning is a relatively new function for local government and statutory agencies in Northern Ireland, introduced with the Reform of Local Government in 2015.

EVERYONE IS ABLE TO HAVE A GOOD LIFE

“Societal wellbeing means everyone having what they need to live well now and in the future. More than health and wealth, it includes having friends and loved ones, the ability to contribute meaningfully to society and the ability to set our own direction and make choices about our own lives.”¹ Put simply it means that everyone is able to have a good life.

THIS REQUIRES A NEW GOAL FOR GOVERNMENTS

More and more governments are realising that, as social problems become more complex and inequalities are increasing, a view of progress that is broader than economic growth is required, as is a joined up approach.

Carnegie UK Trust talk about the four domains of wellbeing: social, economic, environmental and democratic outcomes, and through addressing these together, we can work towards and measure the societal wellbeing impact on individuals quality of life.



1 Carnegie UK Trust, Wellbeing: What's in a name?

AN OUTCOMES BASED APPROACH

If wellbeing is the goal, then we need to move away from measuring inputs to outcomes. An outcomes based approach starts with the aspiration we want to achieve and works back to what needs to be done to realise it. This approach means that we measure the effect a policy or programme has on people's lives, rather than simply how much we spent on a policy or a programme.

For example, rather than measuring how much was spent on a community building, what impact has it had on the people who use it?

Community planning takes an outcomes based approach. Connected is made up of nine long-term outcomes that we want to realise together by 2030. We will use 19 population statistics, or indicators, to measure progress over the long-term. We will also measure and report on the impact of what we do, answering the question, is anyone better off as a result?

BRINGING DECISION MAKING CLOSER TO COMMUNITIES

Community planning works at a local government level and is led by local councils. Local government is the level of government closest to communities, which gives opportunities to involve local people in designing solutions to local issues, building on knowledge of local strengths and assets.

LINK TO NI PROGRAMME FOR GOVERNMENT

The draft Programme for Government is a regional wellbeing framework whose purpose is to improve wellbeing for all by tackling disadvantage and driving economic growth. It takes an outcomes based approach and is made up of 12 long-term outcomes. There is a two-way link between community plans and the draft Programme for Government, and they each influence each other. In developing our community plan we selected outcomes that reflect the aspirations of the borough, but there is much overlap with the outcomes set out in the draft Programme for Government.

WHAT DOES THE LEGISLATION SAY?

COMMUNITY PLANNING LEGISLATION² REQUIRES LOCAL COUNCILS AND STATUTORY PARTNERS TO:

- Publish a plan setting out the vision and long-term aspirations for the area.
- Take actions to realise the long-term aspirations in the community plan.

IN DOING THIS THEY ARE REQUIRED TO:

- Form a partnership.
- Listen to communities, including groups that are traditionally under-represented including children and young people and people with a disability.
- Gather relevant statistics and other evidence.
- Develop a view of the social, economic and environmental needs of the area.
- Get consensus on the vision and aspirations in the community plan.
- Develop short-term actions to achieve the aspirations.
- Monitor and review progress towards achieving the aspirations in the plan.

THE COMMUNITY PLAN SHOULD:

- Improve the social, economic and environmental wellbeing of the district.
- Promote equality of opportunity and good relations.
- Tackle poverty, social exclusion and patterns of deprivation.

WHAT YOU CAN EXPECT AS A RESULT:

- Statutory agencies working together more - joined-up services and thinking to solve problems and make the most of our assets.
- Increased opportunities to be involved in the decisions that affect you.
- Transparent processes and decisions based on evidence.
- A clear link between the aspirations in the community plan and the local development plan - sets out how land will be used in the borough.
- Public services that are always improving.
- A report every two years detailing progress towards the outcomes in the community plan.

² Department of the Environment, 2015, Statutory guidance for the operation of community planning, Local Government Act (Northern Ireland) 2014



CONNECTED A COMMUNITY PLAN

for Armagh City Banbridge & Craigavon Borough

2017-2030





2

CONNECTED

Our community plan sets out the vision and nine long-term aspirations or outcomes for the borough. It was developed through a series of publicly advertised workshops attended by statutory agencies, councillors, local community groups and businesses, individuals and government departments' representatives.

OUR 2030 VISION

We have a happy, healthy and connected community, a vibrant and sustainable economy and appealing places for living, working and learning.

CONNECTED: SUMMARY OF OUTCOMES AND POPULATION INDICATORS

OUTCOME	POPULATION INDICATORS
COMMUNITY	
<p>Confident Community: Everyone has opportunities to engage in community life and shape decisions - we have a strong sense of community belonging and take pride in our area.</p>	<ul style="list-style-type: none"> • % of people who feel that they have an influence when it comes to any of the local decisions made in their neighbourhood. • % of people who feel a sense of belonging to their neighbourhood. • No. of preventable deaths per 100,000 population. • Gap in life expectancy between the most deprived areas and the borough overall. • % of people who participate in sport or physical activity on at least one day a week. • % of people reporting that fear of crime has a minimal impact on their quality of life. • % of people who see town centres as safe welcoming places for people of all walks of life. • No. of accidental dwelling fires.
<p>Healthy Community: People are making positive lifestyle choices. They are more resilient and better equipped to cope with life's challenges.</p>	
<p>Welcoming Community: Our borough is a safe, respectful and peaceful environment.</p>	
ECONOMY	
<p>Skilled Economy: Our borough is a centre for entrepreneurship, innovation and investment.</p>	<ul style="list-style-type: none"> • No. of VAT and/or PAYE registered businesses. • Business birth rates. • Survival rates of newly born businesses. • % of the workforce in employment qualified to level 1 and above, level 2 and above, level 3 and above, and level 4 and above. • Employment rate (age 16-64). • No. of overnight trips made by visitors from outside Northern Ireland.
<p>Enterprising Economy: People are better equipped to take full advantage of the opportunities provided by the dynamic economy.</p>	
<p>Tourism Economy: Our borough is the destination of choice for international visitors.</p>	
PLACE	
<p>Creative Place: Our borough is an inspirational and creative place offering quality, inclusive arts and cultural experiences.</p>	<ul style="list-style-type: none"> • % of people (aged 16+) engaging with arts/cultural activities in the past year. • No. of buildings at risk saved. • No. of high quality parks/green spaces (those holding Green Flag Award Status®) • City and town centre vacancy rates. • Level of social housing need.
<p>Enhanced Place: Our rich and varied built heritage and natural assets are protected, enhanced and expanded for current and future generations to enjoy.</p>	
<p>Revitalised Place: Our distinctive and vibrant urban and rural areas are at the heart of community and economic life.</p>	

CROSS CUTTING THEMES

Throughout the development of the community plan, there were three things that were so important that they could not sit on their own and these are the cross-cutting themes of the plan:



CONNECTIVITY

We believe connectivity is integral to improving quality of life. Through our plan we will work to transform and connect all areas of our borough physically, digitally and socially through shared collaborative approaches.



EQUALITY

We are committed to promoting equality, good relations and inclusion and believe them to be central to improving quality of life for everyone. A peaceful and inclusive society is vital to ensuring that we have a welcoming, confident and safe community.



SUSTAINABILITY

We will work to improve everyone's quality of life economically, environmentally and socially, without compromising our future generation's ability to develop, grow and flourish. We will screen our plan to ensure our outcomes and actions are sustainable.



HOW DOES THE COMMUNITY PLAN WORK?

The community plan works in two ways:

1. INFLUENCING LOCAL PLANS AND WAYS OF WORKING

Connected is the overarching plan for the borough and **influences all other plans and strategies.**

For example, the council's corporate plan is based around the nine outcomes in the community plan and the Northern Ireland Housing Executive aligns all its local Housing Investment Plans to the community plan in each local government area.

The Community Planning Partnership will **influence ways of working** in the borough, such as how we work in partnership, involving communities in decision making and using evidence. For example, the partnership has developed a Community Engagement Strategy which adopts a common understanding and a set of standards for how we involve communities in decision making. See chapter 12 for more information.

2. ACTIONS OF THE COMMUNITY PLANNING PARTNERSHIP

The legislation requires the partnership to take action together to realise the outcomes in the plan. Part 2 of this report focuses on what we have done together to date to realise the outcomes in the plan.

HOW DO WE KNOW IF IT'S WORKING?

POPULATION

We will use 19 population indicators, or statistics, to measure how we are doing over time. These statistics are proxies for achieving the outcome, if we are doing well on the population level statistics, then it is likely that we are achieving our outcomes.

For example, the **Confident Community** outcome is - *Everyone has opportunities to engage in community life and shape decisions - we have a strong sense of belonging and take pride in our area.*

The population indicators for this outcome are:

- % of people who feel that they have an influence when it comes to any of the local decisions made in their neighbourhood.
- % of people who feel a sense of belonging to their neighbourhood.

Several of the population indicators contribute to more than one outcome.

Chapters 4 to 9 of this report will show progress towards meeting the outcomes in the community plan. It's too early to see if the community plan is making a difference overall, but we have reported on changes to the population indicators and on some of the actions that we have committed to taking to realise the outcomes.

We are committed to using data from reliable sources to ensure that we are measuring needs and progress in the most meaningful way. As a result, all of the population indicators in the community plan are supported by a robust statistical data source. However, some statistics are not available at the level of our borough, and may only be available for the whole of Northern Ireland. We have identified statistics that we would like to use but cannot at this present time. These make up our **data development agenda**. Examples include statistics around general health and mental wellbeing, volunteering and the built and natural environment.

PERFORMANCE

We have also used an outcomes based approach to measure our collaborative actions to achieve the outcomes in the community plan. We have set performance measures for each action to answer the questions: how much did we do, how well did we do it and is anyone better off as a result? The performance data for each action is published on our website at armaghbanbridgecraigavon.gov.uk/communityplanning

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ABOUT

Our Community Planning Partnership



While there are 13 statutory community planning partners who have specific duties to participate, we recognise that to achieve the long-term aspirations set out in the community plan, communities, businesses, the voluntary sector and statutory agencies need to work together to make a difference. These are referred to as support partners in the legislation.

Membership of our partnership reflects this. There are over 303 people from around 93 different organisations represented on the partnership. This inclusive approach to developing our partnership, with an emphasis on building strong working relationships, has created shared ownership of the plan across sectors and across the borough.

COMMUNITY PLANNING STRATEGIC PARTNERSHIP

COMMUNITY & VOLUNTARY SECTOR PANEL



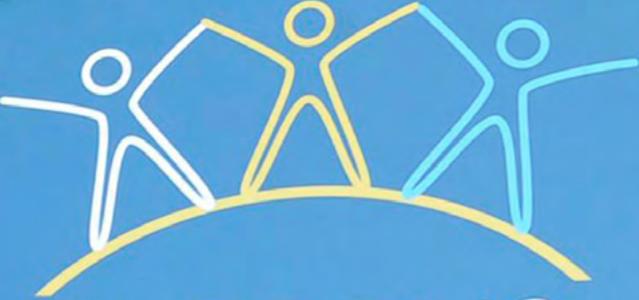
THEMATIC ACTION PLANNING TEAMS

HEALTHY	CONFIDENT & WELCOMING	SKILLED & ENTERPRISING	TOURISM	CREATIVE	ENHANCED & REVITALISED
COMMUNITY	COMMUNITY	ECONOMY	ECONOMY	PLACE	PLACE

ENGAGEMENT & COMMUNICATIONS WORKING GROUP






**EMBEDDING
WELLBEING**
in Northern Ireland

COMMUNITY PLANNING STRATEGIC PARTNERSHIP

The role of the Community Planning Strategic Partnership (CPSP) is to provide strategic leadership and to communicate the shared vision of 'Connected' A Community Plan for Armagh City, Banbridge and Craigavon Borough. The CPSP assumes overall accountability for developing and reviewing the community plan and for the performance of the partnership. The first Chair of the partnership is the council's Chief Executive, Roger Wilson, and the Vice-Chair is Ruth Bell, Assistant Director of Children and Young People's Services in the Education Authority.

Members of the Community Planning Strategic Partnership are:

- Armagh City, Banbridge and Cragavon Borough Council
- Northern Ireland Housing Executive
- Libraries NI
- Invest NI
- PSNI
- Public Health Agency
- Education Authority
- Northern Ireland Fire and Rescue Service
- Health and Social Care Board
- Tourism NI
- Southern Health and Social Care Trust
- Sport NI
- Council for Catholic Maintained Schools
- the Community and Voluntary Sector Panel (two representatives)

- Southern Regional College
- Business Partnership Alliance
- Department for Communities

ELECTED MEMBERS

Our elected members have a key leadership role to play, ensuring that the community plan is meeting local needs and aspirations. There are currently five elected members who sit on the Community Planning Strategic Partnership, and all elected members can sit on any of the thematic action planning teams.

THEMATIC ACTION PLANNING TEAMS

The role of the thematic action planning teams is to agree and deliver collaborative two-year action plans that contribute to realising the long-term outcomes in the community plan. The action plans focus on actions and activities where partners can achieve more by working together. Thematic action planning teams are made up of statutory partners, local community and voluntary sector representatives, some local business representatives and regional stakeholders.

There are six teams and each team attended four workshops to develop their action plan. They used statistical evidence, their local knowledge and expertise as practitioners, community engagement feedback and service mapping to decide what short-term actions they needed to undertake together to meet

the outcomes in the community plan. Ongoing community engagement and research are embedded into the actions of the teams.

Each thematic action planning team is chaired by one of the statutory community planning partners named in the legislation, and chairs report on progress to the Community Planning Strategic Partnership every six months.

COMMUNITY & VOLUNTARY SECTOR PANEL

Our borough has vibrant and diverse community, voluntary and social enterprise sectors. In May 2018, we established a Community and Voluntary Sector Panel to make sure that these sectors were partners in the process. There are currently 38 people on the panel and these representatives play an important role in keeping the wider sector and local communities informed and involved. Members of the Community and Voluntary Sector Panel sit on all parts of the governance structure, including the Community Planning Strategic Partnership.

ENGAGEMENT AND COMMUNICATIONS WORKING GROUP

The Engagement and Communications Working Group has already overseen the establishment of the Community and Voluntary Sector Panel and has developed a joined-up communications plan and guidance for

the partnership. The group was involved in the development of our Community Engagement Strategy and will have a role in its implementation.

COMMUNITY PLANNING TEAM

The community planning team is a small team based in the council and their role is to support the partnership to develop and deliver the community plan. The community planning team administers the partnership's meetings and the performance management framework. They also work with the partnership to develop ways of working and ensure that the partnership meets its duties outlined in the community planning legislation.

A serene marina scene at sunset, with numerous sailboats docked at a pier. The sky is a mix of soft pinks, purples, and blues, reflecting on the calm water. In the foreground, a semi-transparent graphic overlay features several interlocking gears of various sizes, with stylized human figures positioned around and between them, symbolizing industry and human progress.

PART 2

PROGRESS TOWARDS OUTCOMES

The process to develop action plans consisted of four workshops. Thematic action planning teams used statistical evidence, their local knowledge and expertise as practitioners, community engagement feedback that they gathered as part of the process and service mapping to decide what short-term actions they needed to undertake together to meet the outcomes in the community plan. Ongoing community engagement and research are embedded in the actions of the teams.

ACTION PLANNING PROCESS



PROGRESS TOWARDS OUTCOMES



OUTCOMES	ACTIONS	GREEN	AMBER	RED
Confident and Welcoming Community	10	2	6	2
Healthy Community	9	7	2	0
Skilled and Enterprising Economy	16	13	2	1
Tourism Economy	7	5	2	0
Creative Place	8	5	2	1
TOTAL	50	32	14	4

Note: Enhanced and Revitalised Place actions have not been included in this RAG as performance measures had not been agreed at the time of publication



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CONFIDENT & WELCOMING COMMUNITY

DEVELOPING AN ACTION PLAN

The Confident and Welcoming Community Action Planning Team met from May to July 2018 to develop an action plan to realise the Confident and Welcoming Community outcomes in the community plan. The action plan was agreed by the Community Planning Strategic Partnership in September 2018.

WHO IS INVOLVED?

CHAIR: POLICE SERVICE OF NORTHERN IRELAND

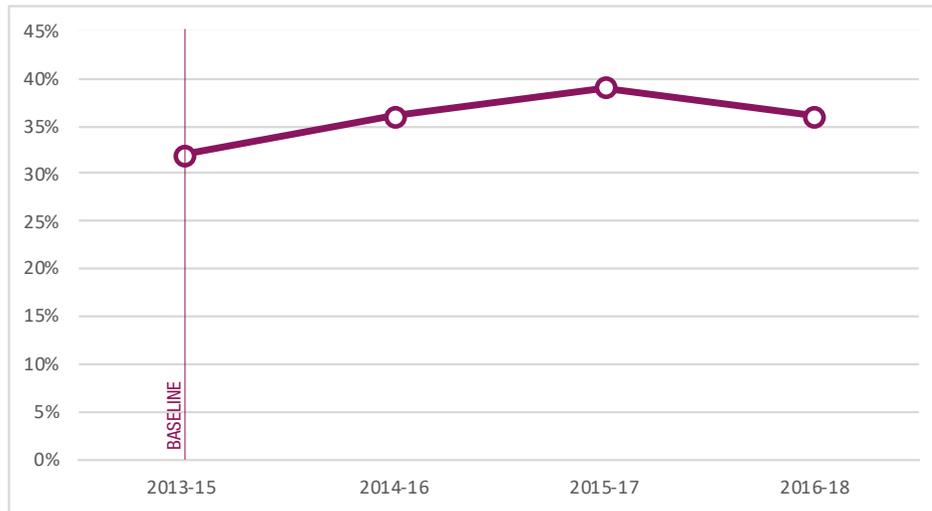
- Department for Communities
- Southern Health and Social Care Trust
- Education Authority
- Sport NI
- Northern Ireland Housing Executive
- Southern Regional College
- Community and Voluntary Sector Panel members and other CVS organisations
- Libraries NI
- Northern Ireland Fire and Rescue Service
- Health and Social Care Board
- Armagh City, Banbridge and Craigavon Borough Council

CONFIDENT COMMUNITY

 Everyone has opportunities to engage in community life and shape decisions - we have a strong sense of community belonging and take pride in our area.

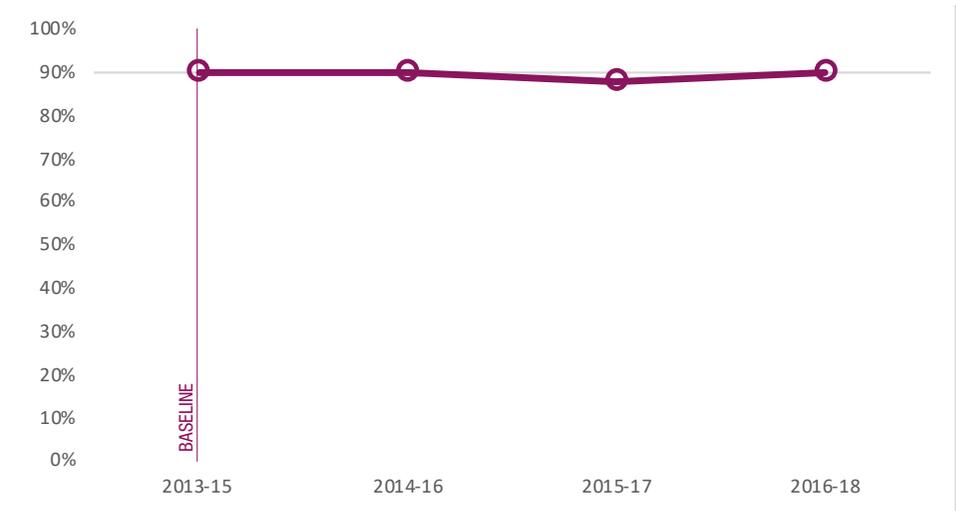
THE BASELINE AND WHERE WE ARE NOW.

The population indicators used to measure progress towards the Confident Community outcome in the long term include:



Percentage of people who feel they have an influence when it comes to any of the local decisions made in their neighbourhood

Source: Northern Ireland Life and Times Survey (ARK)



Percentage of people who feel a sense of belonging to their neighbourhood

Source: Northern Ireland Life and Times Survey (ARK)

WELCOMING COMMUNITY

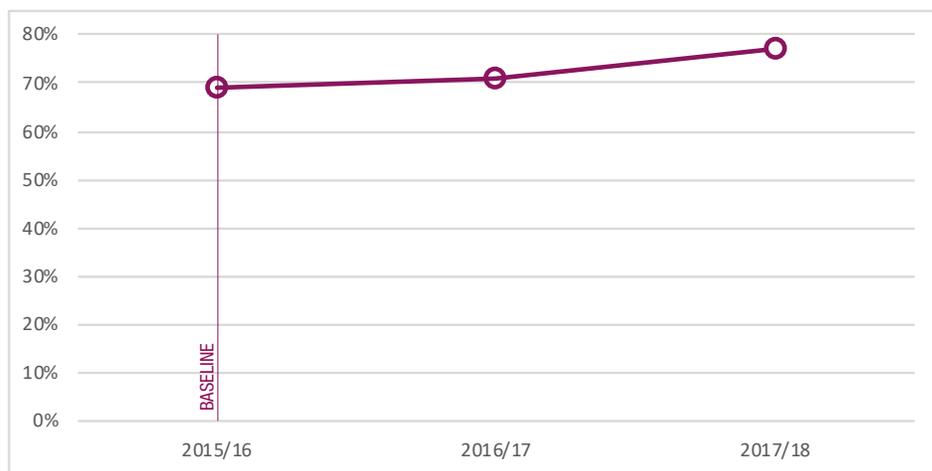


Our borough is a safe, respectful and peaceful environment.



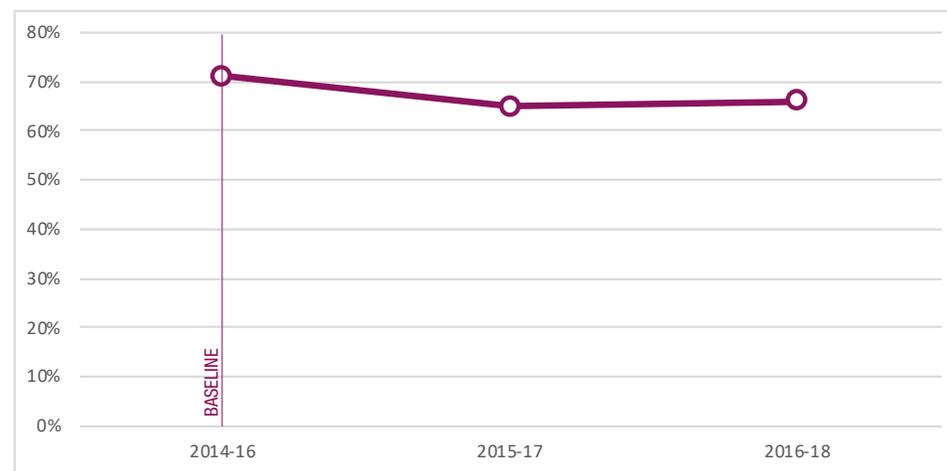
THE BASELINE AND WHERE WE ARE NOW.

The population indicators used to measure progress towards the Welcoming Community outcome in the long term include:



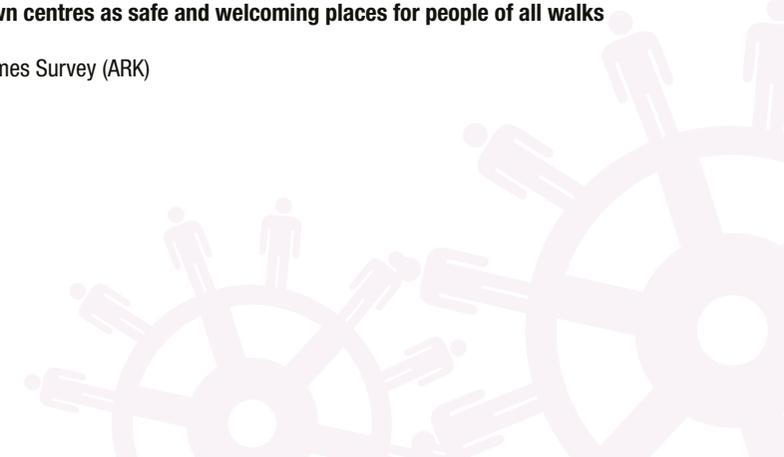
Percentage of people reporting that fear of crime has a minimal impact on their quality of life

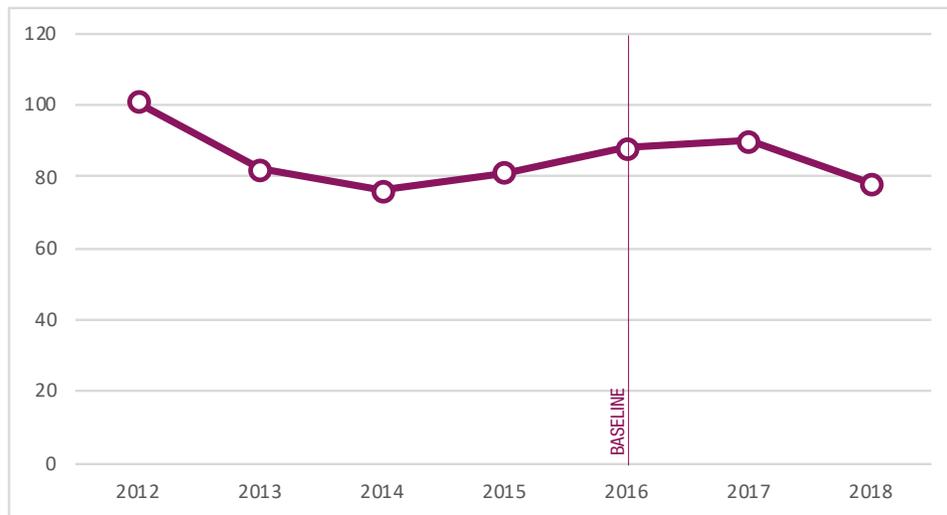
Source: Northern Ireland Crime Survey, Department of Justice



Percentage of people who see town centres as safe and welcoming places for people of all walks of life

Source: Northern Ireland Life and Times Survey (ARK)



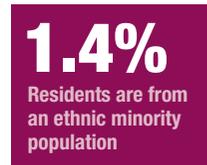
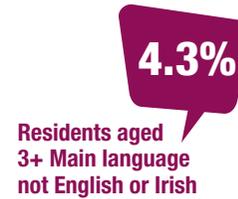
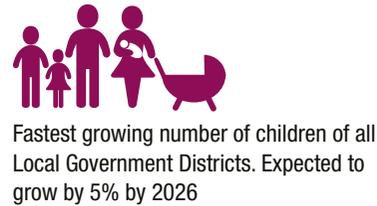


Number of accidental dwelling fires
Source: Northern Ireland Fire and Rescue Service

THE STORY BEHIND THE BASELINE³

The action planning team looked at statistics, engagement feedback, service mapping and tapped into the knowledge and experience of the people in the team. Some of the key points from the evidence used are summarised below:

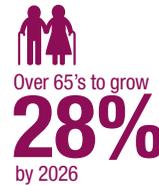
POPULATION



8

Super Output Areas in the borough in top 100 deprived in NI (3rd highest in NI)

Lurgan	4	Woodville 1, Court 1, Church, Drumnamoe 1
Craigavon	2	Drumgask 2, Drumgor 2
Armagh	1	Callan Bridge 1
Portadown	1	Annagh 2

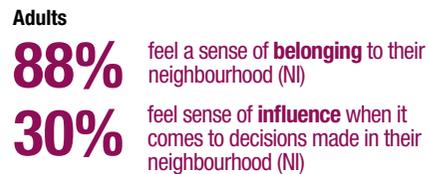


51%

of the borough live in urban areas



INEQUALITIES



Overall reduction in fear of crime from 2003.

However, fear of crime is higher for single parents and adults with long-standing illness or disability (NI)



³ Confident and Welcoming Baseline

COMMUNITY ENGAGEMENT FEEDBACK⁴

- Active membership of community and neighbourhood networks and forums, strong volunteering ethos. Some community segmentation and gatekeeping issues.
- Some concerns with current decision making processes/residents not engaging with consultation processes.
- Negative impact of anti-social behaviour, underage drinking and drug taking.
- Town centres can be unwelcoming, especially in the evening.

WHAT ARE WE DOING?



GREEN action on track | **AMBER** action on track, some concerns | **RED** action not on track, major concerns

The action team's priorities for actions for a Confident & Welcoming Community:

1. Ensure people feel safe and secure in their homes, neighbourhoods and borough.
2. Strengthen connections between service providers and families, groups and communities.
3. Build resilience, promote empowerment and ensure that the voices of children and young people are heard.
4. Understand community sense of belonging and need better.

CONNECTIONS, COLLABORATION AND GOOD PRACTICE

“Community Planning has introduced me to a whole range of organisations and services that I was previously unaware of. Knowing what’s available and building personal connections have been invaluable for me. Getting to know members of the action planning team has made it easier for both organisations and individuals to work together.”

Barbara McNally, PSNI, Chair of Confident and Welcoming Action Planning Team

The Confident and Welcoming Action Planning Team provides an opportunity for people to come together to learn what services and projects are being delivered across the borough. The April meeting focused on the theme of ‘Communities Leading’ and heard about community driven initiatives in Armagh and Portadown, along with Participatory Budgeting projects in Causeway Coast and Glens.

SONGS, SHEDS AND SOCIAL PRESCRIBING



The Community and Voluntary Sector Panel held an event to showcase work being led by communities to promote good mental health and emotional wellbeing. 108 people attended to hear about community initiatives and services delivered by the voluntary sector to promote emotional wellbeing. Speakers covered counselling services, Men's Sheds, community choirs (with audience participation), addiction services, the Take 5 Ways to Wellbeing public health message and social prescribing. Social prescribing aims to improve people's health and reduce the pressures on primary care through referrals to community activities or services such as social cafés, yoga classes or counselling.

There were 25 stalls at the event- 20 were manned by community and voluntary sector organisations and 5 by statutory agencies.

The success of the event was due to the fact that it was organised by the Community and Voluntary Sector Panel. Over 90% of surveyed attendees described the event as very good or excellent, with networking and contacts for referrals considered to be the main benefit. The Community and Voluntary Sector Panel has identified health, skills and employability and support for the sector as their three priorities and they plan to hold more events to promote connections between the sector and with statutory agencies throughout next year.

COMMUNITY DEVELOPMENT WORKERS' FORUM

Community development is about people working together to bring about positive social change. Our partnership recognises the link between strong community development practice and wellbeing, where communities are supported and empowered to build on their strengths and to address the issues that are important to them. There are many community development practitioners in the borough, working in statutory agencies, in the voluntary sector and in the community as volunteers and activists.

The Southern Health and Social Care Trust is leading on a Community Development Workers' Forum to strengthen community development practice in the borough through sharing good practice, increasing collaboration and linking with regional community development policy and national standards. The forum has shared good practice on measuring the impact of community development and will deliver training offering professional development opportunities to community development practitioners.

PLAYSHAPER



Did you know that play is crucial to a child's development? Play supports physical and mental health, the development of brain capacity, teaches children to manage risk and promotes physical, cognitive and social skills, and creativity. This is true for teenagers as well as younger children.

Modern life presents some barriers to play for children: heavy traffic makes streets unsafe for play, parents are busier with less time to play with children, society has become more risk averse, reducing opportunities for challenging play, and attitudes have hardened to children and young people playing in public places. The Playshaper Programme, delivered by PlayBoard NI, targeted a range of organisations and people who have an influence on play - planning officers, health professionals, police officers, community groups - all can influence children and young people's play through the design of buildings and spaces, delivery of services or community attitudes. The training covered the importance of play, how children can become play deprived and how to overcome barriers to play.

Involvement in the Community Planning Partnership enabled the training to be promoted to a wider range of people working in different disciplines and organisations. Feedback on the training was overwhelmingly positive. Further partnership work by PlayBoard NI, the council and community partners will address areas where children and young people do not get the opportunities for play that they need, through delivery of community play sessions, training for parents and community play training for volunteers.

WHAT'S NEXT FOR THE CONFIDENT AND WELCOMING COMMUNITY ACTION PLANNING TEAM?

- A major play programme to be rolled out across the borough.
- Establish a support hub for the borough to provide coordinated multi-agency support to vulnerable people who are experiencing complex problems.
- Work with children and young people to develop innovative ways to engage them in the

- We care for others and we help those in need.
- We are a shared, welcoming and confident society that respects diversity.
- We have created a place where people want to live and work, to visit and invest.



5

HEALTHY COMMUNITY ACTION PLAN

DEVELOPING AN ACTION PLAN

The Healthy Community Action Planning Team met from May to July 2018 to develop an action plan to realise the Healthy Community outcome in the community plan. Their action plan was agreed by the Community Planning Strategic Partnership in September 2018.

WHO IS INVOLVED?

CHAIR SOUTHERN HEALTH AND SOCIAL CARE TRUST

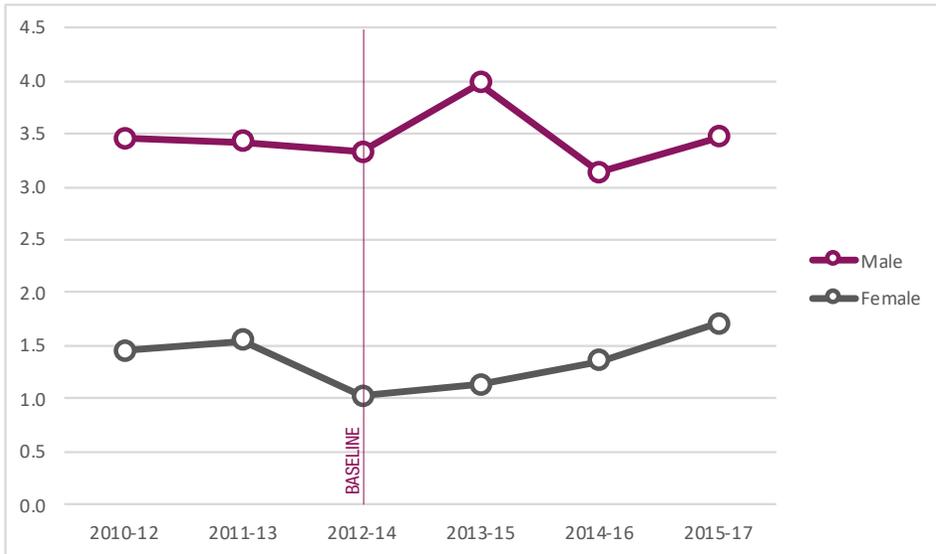
- Public Health Agency
- Armagh City, Banbridge and Craigavon Borough Council
- Education Authority
- Libraries NI
- Northern Ireland Ambulance Service
- Northern Ireland Fire and Rescue Service
- Sport NI
- Health and Social Care Board
- Community and Voluntary Sector Panel members and other CVS organisations

HEALTHY COMMUNITY

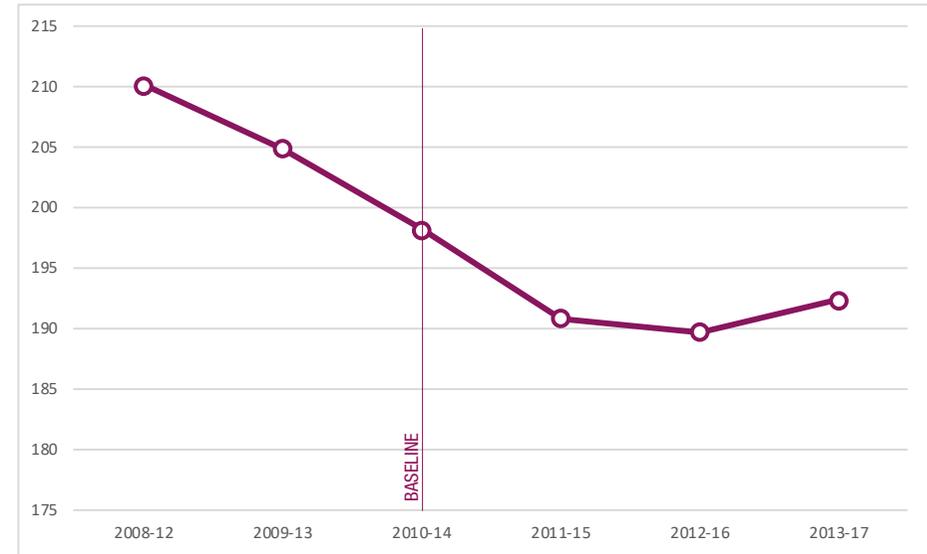
 People are making positive lifestyle choices. They are more resilient and better equipped to cope with life's challenges.

 **THE BASELINE AND WHERE WE ARE NOW.**

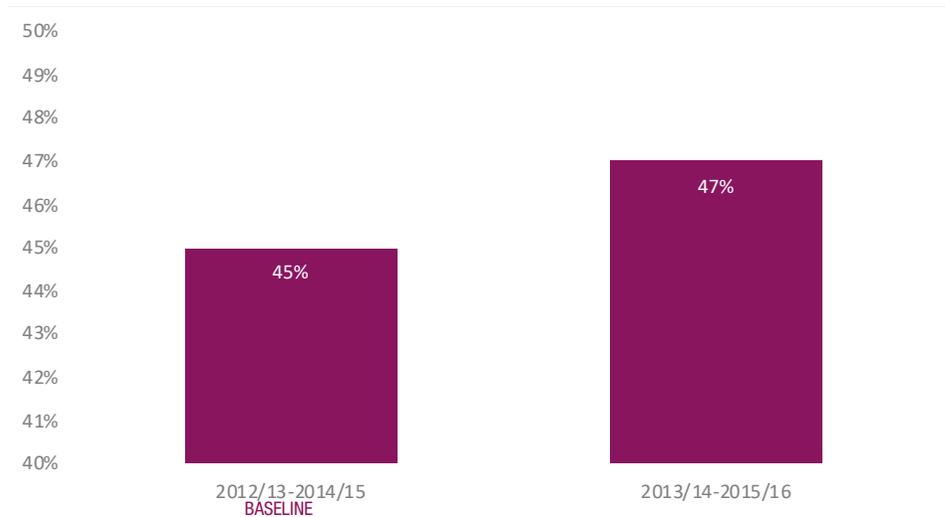
The population indicators used to measure progress towards the Healthy Community outcome in the long term include:



Gap in life expectancy between most deprived areas and the borough overall
 Source: NI Health and Social Care Inequalities Monitoring System, Department of Health



Number of preventable deaths per 100,000 population (age standardised preventable mortality rate)
 Source: NI Health and Social Care Inequalities Monitoring System, Department of Health



Percentage of people who participate in sport or physical activity on at least one day a week

Source: Continuous Household Survey, Department for Communities

THE STORY BEHIND THE BASELINE⁵

The action planning team looked at statistics, engagement feedback, service mapping and tapped into the knowledge and experience of the people in the team. Some of the key points from the evidence used are summarised below:

GENERAL

Preventable Deaths

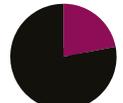
The leading causes of preventable deaths in the borough were cancer, heart disease & suicide/undetermined



Physical activity - What puts people off participating in sport more? (NI)



Lack of time/rather do something else



Nothing



Medical condition/Disability



Not fit/Tire easily

Mental health and wellbeing

5%

of people in the borough reported a long-term emotional, psychological or mental health condition (2011 Census) (6% NI)



INEQUALITIES

Preventable Deaths in most deprived areas

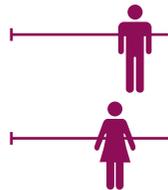
294

per 100,000 population



compared to 190 for the borough overall

Rates have been improving over time, but remain higher in most deprived areas



Life Expectancy

MALE 8.5 years

FEMALE 8.2. years

Gap in healthy life expectancy in NI overall between the most deprived and least deprived areas

Physical activity

In NI females, those in most deprived areas, older people and people with a disability were **less likely to meet the recommended level of physical activity per week**



In NI those in most deprived areas were less likely to describe their health as good or very good (60%) compared to those in least deprived areas (80%).

33% Female
27% Male

Likely to report longstanding illness (NI)



NI respondents in most deprived areas (27%) almost twice as likely to record high General Health Questionnaire score than those in least deprived areas (high score indicates possible mental health problem)



Most deprived areas in the borough experienced inequality gaps in terms of smoking rates, self-harm, alcohol & drug related hospital admissions, teenage birth rates and death from alcohol

COMMUNITY ENGAGEMENT FEEDBACK⁶

- Grassroots community groups provide activities to combat loneliness and need funding.
- Strong volunteer base with support required for volunteers.
- Negative impact of anti-social behaviour and drugs and alcohol.
- Need to promote community pride and address stigma for deprived areas.
- Remove stigma of mental health, obesity and addictions.
- Isolation and lack of amenities in rural areas.
- Diverse range of programmes available - existing programmes could be better promoted.
- Importance of programmes for older people to keep them active, for unemployed people who suffer from depression, those in rural areas, young males, people with a disability and those with criminal convictions.
- Better targeting of bullying in schools and early intervention on mental health.
- Importance of facilities like parks, leisure centres, libraries, community hubs and cafes.
- Importance of transport, green spaces, cycle paths and safe walking routes (issue in rural areas).

WHAT ARE WE DOING?



GREEN action on track | **AMBER** action on track, some concerns | **RED** action not on track, major concerns

The action team's priorities around Healthy Community are:

1. Building active communities
2. Building resilient communities
3. Building healthier communities



TAKE 5 AMBASSADORS

The Southern Health and Social Care Trust is working with local residents to recruit and train volunteer ambassadors to deliver the Take 5 message. There are 57 Take 5 ambassadors who are delivering training in their communities and so far 382 people have been trained by them. 91% of those trained have reported a greater awareness of local activities, services and organisations that can support them to build the five steps: connect, be active, take notice, keep learning and give, into their daily lives.

If you would like to get involved contact Deirdre McParland
deirdre.mcparland@southerntrust.hscni.net

VOLUNTEERING

Volunteers make a huge contribution to community organisations, sports clubs, faith groups, health services in the borough, and there are recognised health and social benefits for those who volunteer. The two volunteer bureaux for the borough are Craigavon & Banbridge Volunteer Bureau and Volunteer Now. Through the Healthy Community Action Planning Team, they are working with Sport NI, council, Libraries NI, West Armagh Consortium and the Public Health Agency to raise the profile of volunteering and to ensure that volunteers are recognised for their contributions. They hope to increase the number of people who volunteer in the borough.

If you are interested in volunteering you can access opportunities please visit volunteernow.co.uk /Craigavon-Banbridge-Volunteer-Bureau

⁶ Healthy Community Engagement Feedback



Take5
Welcome
Take 5 - simple steps to improve wellbeing

APPLICATION FORM

NAME	MS NUMBER
CONTACT	ADDRESS
DOB	EMAIL
RESIDENCE	
PERSONAL	
PROFESSOR	
ADDRESS	
AVAILABILITY	

Men's Shed



GET MOVING ABC

Physical activity makes us feel good and has social benefits. It can also help to prevent health conditions such as stroke, diabetes, cancer and heart disease. However, with increasing demands on our time and the increase of sedentary lifestyles, many of us are not getting the recommended amount of physical activity to help keep us healthy.

The World Health Organisation recommends that physical activity becomes part of how we live, work and play. This requires a coordinated effort to promote active travel (walking and cycling), make sport and other physical activity accessible and incorporate the need for physical activity into other policy areas e.g. spatial planning and workplace wellbeing policies.

The Get Moving ABC (About Better Choices) Partnership has been formed to 'Get Everyone Moving'. The partnership is made up of council, health partners, Sport NI, local sporting clubs, Education Authority, community and voluntary sector organisations. The partnership is aiming to increase the levels of physical activity across the borough. Look out for more information on the council's social media platforms in the coming months. We'll be posting regular updates on progress and opportunities for you to get involved.

For information on current opportunities please visit getactiveabc.com

PARKRUN PRACTICES

The partnership has already been working with local GP practices to encourage them to develop links with parkruns. Parkruns are free, weekly, 5 km, timed runs held around the world. They are open to all, safe and easy to take part in and you can walk, run or volunteer at the events. You'll find parkruns every Saturday morning in parks in the borough - City Park Craigavon, Palace Demesne Armagh and on Sunday morning Junior parkrun in Lurgan Park.

Given the health benefits, GPs are being encouraged to take part, see what they're about and then prescribe parkruns to patients, especially those who are the least active or who have long-term health conditions. GPs across the UK have seen huge physical and mental health benefits for patients who have got involved.

On 1 June GPs from Riverside Portadown, Archway Armagh and other practices in the borough took part in the GP parkrun Pledge Day. They enjoyed the experience and have started to signpost patients to the weekly events. We will continue to build these links and to track outcomes for patients over time.

For more information or to find a parkrun near you visit parkrun.org.uk

BE CANCER AWARE



The Southern Health and Social Care Trust is working with the council, health service users, cancer charities and voluntary organisations to promote the uptake of breast, cervical and bowel screening and to deliver training on cancer prevention.

Cancer is the highest cause of preventable deaths in the borough and many people have been affected by the disease through their own illness or that of a family member or friend. Early detection is important, so attending screening appointments, knowing the signs and seeing your GP if you notice any changes in your body and health are key.

More than 40% of cancers can be prevented by lifestyle changes, so it's best to avoid smoking, eat a healthy diet and keep physically active. For more information on cancer screening and prevention please visit becancerawareni.info

COMMUNITY OF LIFESAVERS



Around one in ten people will survive a cardiac arrest if it occurs outside a hospital setting. Led by the NI Ambulance Service, the Community of Lifesavers project aims to strengthen the chain of survival in the borough and increase survival rates by:

- Increasing the number of people trained in life saving CPR (Cardio Pulmonary Resuscitation) and AED (Automated External Defibrillation).
- Encouraging people to list their defibrillators with the Northern Ireland Ambulance Service.

A partnership has been formed to tap into local networks and knowledge to raise awareness about training and listing defibrillators. Northern Ireland Ambulance Service, Northern Ireland Fire and Rescue Service, Southern Health and Social Care Trust, Sport NI, British Heart Foundation, Community First Responders Armagh & Tyrone and West Armagh Consortium have joined up so far. Why not get in touch and sign up to get involved?

For more information contact Stephanie.Leckey@nias.hscni.net or to view the defibrillators listed near you please visit nias.hscni.net/our-services/aed/aed-mapping

WHAT'S NEXT FOR THE HEALTHY COMMUNITY ACTION PLANNING TEAM?

- Engage with communities to increase the number of people who are physically active - implement Get Moving ABC.
- Strengthen links with Children and Young People's Strategic Partnership's Southern Outcomes Group.
- Review of evidence on what works to address health inequalities and communicate recommendations across the partnership.

LINKS TO DRAFT PROGRAMME FOR GOVERNMENT OUTCOMES

- We have a more equal society.
- We enjoy long, healthy, active lives.
- We care for others and help those in need.
- We give our children and young people the best start in life.



6

SKILLED & ENTERPRISING ECONOMY

DEVELOPING AN ACTION PLAN

The Skilled and Enterprising Economy Action Planning Team met from September to December 2017 to develop action plans to realise the Skilled Economy and Enterprising Economy outcomes in the community plan. The action plan was agreed by the Community Planning Strategic Partnership in February 2018.

WHO IS INVOLVED?

CHAIR INVEST NI

- Armagh City, Banbridge and Craigavon Borough Council
- Enterprise Centres
- Education Authority
- Employment and Training Providers
- Social Enterprises
- Further Education Providers
- Community and Voluntary Sector organisations
- Local and regional business bodies
- Department for Communities
- Department for Education
- Translink
- University

SKILLED ECONOMY

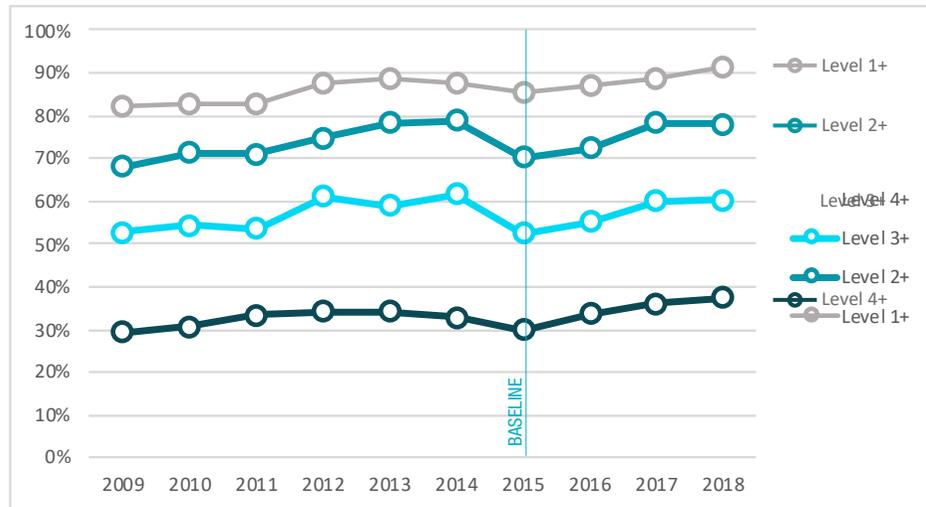


People are better equipped to take full advantage of the opportunities provided by our dynamic economy.



THE BASELINE AND WHERE WE ARE NOW

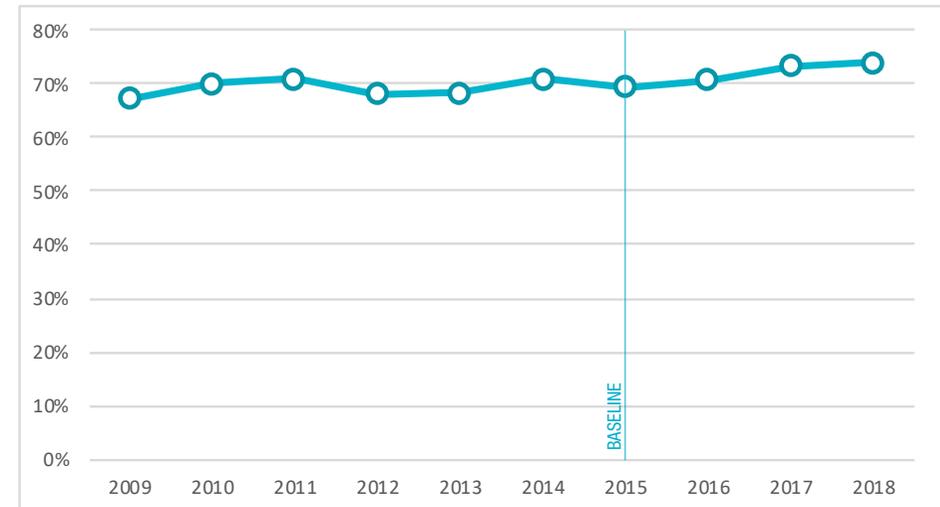
The population indicators used to measure progress towards the Skilled Economy outcome in the long term include:



Percentage of the workforce in employment qualified to level 1 and above, level 2 and above, level 3 and above, and level 4 and above

Source: Labour Force Survey, NISRA

Note: 2018 figures are based on updated population grossing factors. Figures prior to 2018 have not yet been updated and are based on different population grossing factors.



Employment rate (age 16-64)

Source: Labour Force Survey, NISRA

ENTERPRISING ECONOMY

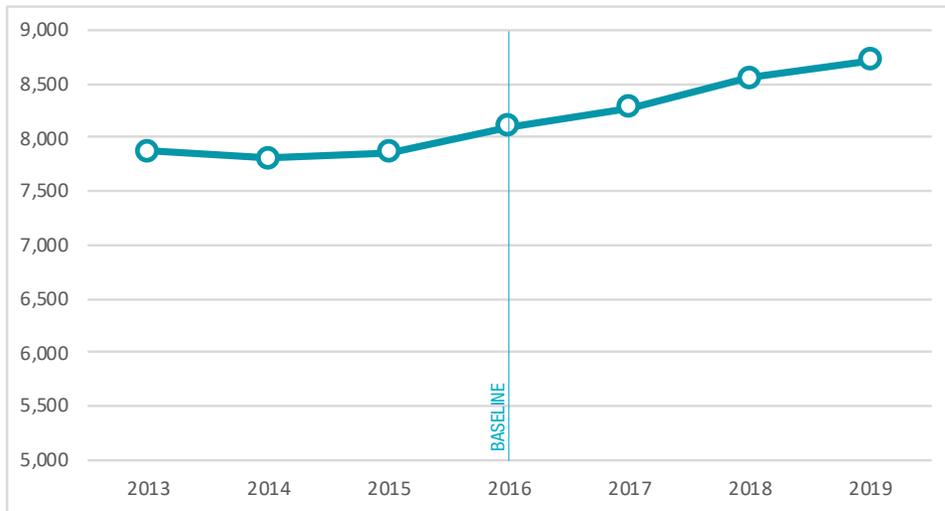


Our borough is a centre of excellence for entrepreneurship, innovation and investment.



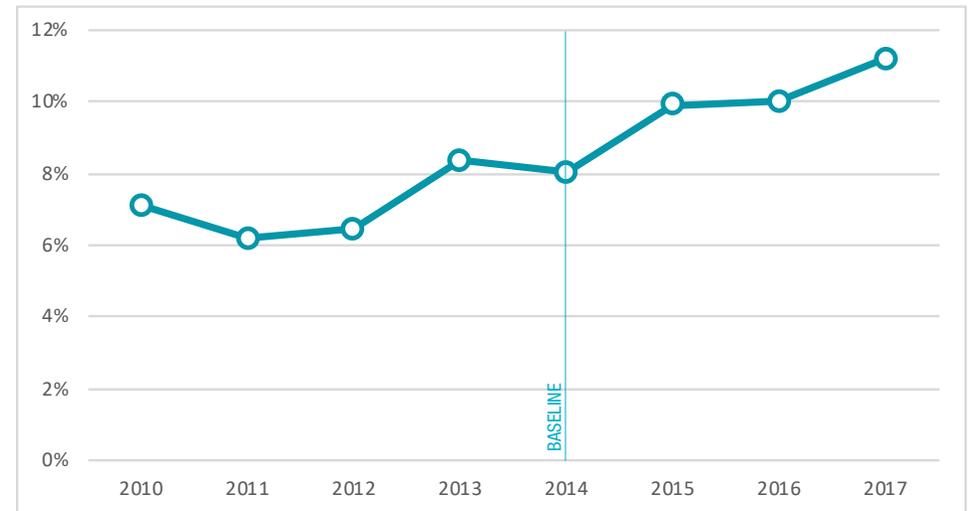
THE BASELINE AND WHERE WE ARE NOW.

The population indicators used to measure progress towards the Enterprising Economy outcome in the long term include:



Number of VAT and/or PAYE registered businesses

Source: Inter-Departmental Business Register, NISRA

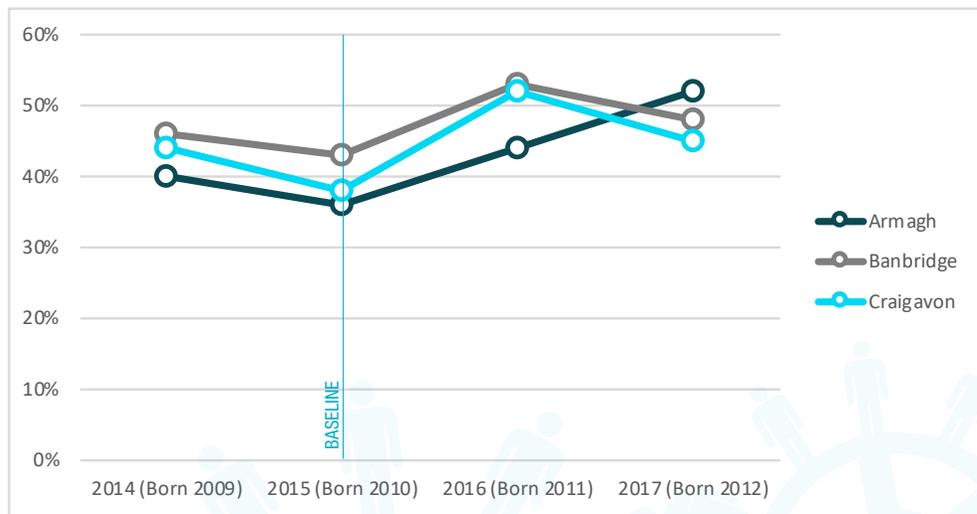


Business birth rates

Source: Inter-Departmental Business Register, Office for National Statistics and NISRA

Note: Figures for ABC for 2010 to 2014 are an aggregation of the 3 former council areas (Armagh, Banbridge and Craigavon).





Survival rates of newly born businesses

Source: Inter-Departmental Business Register, Office for National Statistics

Note: Based on former council areas

THE STORY BEHIND THE BASELINE⁷

The action planning team looked at statistics, engagement feedback, service mapping and tapped into the knowledge and experience of the people in the team. Some of the key points from the evidence used are summarised below.

The borough had the **highest rate of entry of all 11 councils** into further education colleges, but the lowest rate of university entrance

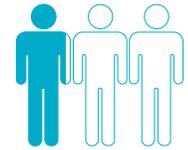


20% of economically inactive people wanted to work



1.9% of people claiming unemployment benefit

Nearly a third of people in the borough claiming unemployment benefit have been claimants for over a year



Local employers find it hard to recruit people with various skill areas & levels including STEM (Science, Technology, Engineering and Mathematics) areas and directors.

Most unemployment benefit claimants were looking for occupations that require lower skill levels and for which there is a projected oversupply NI-wide.



Nearly half of people in the borough were qualified to Level 2 or below and there was a projected oversupply of low or no skills in the NI labour market

 **98%** of Local Businesses were SMEs who employ less than 50 people

The borough has  **12% of businesses** **11% of the NI population**

5.8% of the borough in the process of starting a business
2nd highest rate in NI



Agriculture, construction & retail made up half of all VAT/PAYE registered businesses



⁷ Skilled and Enterprising Economy Baseline

INEQUALITIES

Students Achieved 5 GCSEs (A-C)
in the borough

44% of students entitled to free meals

74% of students who didn't receive free school meals

Black and minority ethnic (BME)

people found it difficult to find work that matches their qualifications, skills and experience.



Starting a business in NI

Twice as many men than women
Twice as many graduates than non-graduates



18% of people with a disability in NI had a degree (compared to 36% of those without a disability).



A quarter of long-term unemployed claiming benefits in the borough were aged under 25.

Employment rate for people with a disability in NI was 38% (78% for those without a disability).

Poverty levels in NI

35%
Single working age adults with children

28%
Single working age adults

17%
Working age adults living as a couple

COMMUNITY ENGAGEMENT FEEDBACK⁸

- Multiple barriers to skills and employment and starting a business faced by some people - childcare, transport, access to technology, confidence, physical/mental health, knowledge of sources of support.
- Lack of trust and negative perceptions among some young people with regards to statutory organisations delivering employability services.
- Young women with children who are unemployed face barriers of childcare and transport costs to training and work.

WHAT ARE WE DOING?



GREEN action on track | AMBER action on track, some concerns | RED action not on track, major concerns

The action team's priorities around supporting skills and employability are:

1. Localise careers advice and guidance for lifelong learning.
2. Increase coordination of skills and employment services, business and statutory agencies.
3. Explore a local skills/employability pipeline to provide a service pathway focused on the individual.
4. Support local businesses to recruit highly skilled, specialist roles.

LOCAL WORKS!

The action planning team highlighted the need for better coordination between training and employment service providers, local businesses and statutory agencies. As a result a Local Works Forum has been established to support local employers to recruit and retain staff with the skills they need, and to give those looking for work the best chance of success.

The Southern Regional College will soon be delivering a project aimed at supporting local employers to retain and develop talent through leadership and management training and additional coaching support.

ENTHUSE PARTNERSHIP

Our borough has a strong health and life sciences sector. The ENTHUSE partnership aims to ensure that local young people are able to make the most of the exciting local career opportunities that this sector brings and to give local firms the best chance of attracting local talent. The Southern Regional College and five local schools are working with the council, the Association of British Pharmaceutical Industry, Craigavon Industrial Development Organisation (CIDO) and STEM Learning to support local teachers to build links with local industry and to support their professional development to improve local outcomes in STEM subjects.

HIGHER LEVEL APPRENTICESHIPS

Apprentices can earn while they learn and enable employers to fill skills gaps, increase their productivity and provide progression for existing staff. Higher Level Apprenticeships are a two-year pathway to a degree qualification without higher education tuition fees and these were identified by the action planning team as a way to attract employees into local science and engineering job opportunities. Southern Regional College provides Higher Level Apprenticeships opportunities with local businesses in mechatronics, accountancy, IT and chemical and life sciences.

The Community Planning Partnership helped to promote the Big Apprenticeship event in April 2019. Around 200 people attended the event to promote Higher Level Apprenticeship opportunities in Southern Regional College and there were over 300 apprenticeship job opportunities advertised on the day. The Community Planning Partnership will continue to work together to promote Higher Level Apprenticeships and to work with businesses to fill local skills gaps.

WORK PLACEMENTS



Community Planning Partnership members employ thousands of people in the borough. As partners we have a responsibility to make sure that jobs are accessible to those who are furthest from the job market. During the construction of the South Lakes Leisure Centre in Craigavon, Council is working with the contractor Farrans to ensure that local people and businesses benefit from this investment in the area. The focus is on apprentices on site and work experience for school leavers and those furthest from the job market.

To date there have been:

- 369 apprenticeship weeks on site - includes trades and higher level engineering apprenticeships.
- 113 weeks of work experience for 15 to 17 year olds.
- 257 weeks of work experience for those aged 18 and over.
- 1,567 young people have attended school workshops delivered by Farrans.

Over the coming months Farrans will be working with universities to support student research projects. Both the council and Farrans will be working together to link those on work experience placements with potential job opportunities within the council. Opportunity to include other partners' employment initiatives for example Trust supported employment.

The action team's priorities around supporting entrepreneurship are:

1. Encourage collaboration and signposting to support start-ups and existing businesses.
2. Improve links between the private sector and schools training providers to support entrepreneurship activities in new and growing businesses.
3. Help create the conditions for investment and growth.

BUSINESS PARTNERSHIP ALLIANCE

The Business Partnership Alliance (BPA) is a business network with members from across the borough. It was established to provide a voice for the business community and a collaborative platform for businesses to work together to strengthen the local economy. In addition to running local networking events and conferences, the BPA has engaged with regional and national stakeholders to lobby for the interests of the borough's and Northern Ireland's economy.

The BPA is partnering with the Southern Regional College to boost innovation and skills for local businesses and will be part of a Trade NI delegation to Westminster. For more information about the Business Partnership Alliance or to join contact  abcbusinesspartnership@gmail.com

 /bpaabc

IMPROVE ACCESS TO SUPPORT FOR BUSINESSES

There are a myriad of support programmes and resources for businesses in Northern Ireland ranging from funding, mentoring and innovation to support with business start-up and planning, recruitment, retention and digital transformation. NI Business Info website is a free service offered by Invest NI, and is the official online channel for business advice and guidance in Northern Ireland. Invest NI is working with community planning partners to promote the website to local businesses and encourage them to list their information and available support on the website. After a number of events and briefings for local enterprise agencies and statutory agencies, traffic to the site has increased significantly. For more information please visit nibusinessinfo.co.uk

LOBBY FOR BETTER BROADBAND

Access to broadband is an issue for businesses and residents in rural areas across the UK and Ireland and this has been highlighted as an issue throughout the community planning process to date. Lobbying for better broadband is an action in the Economy and Place action plans. Access to broadband at speeds of 30Mbps and above is one of the indicators in the draft Programme for Government to measure progress towards being an innovative, creative society where people can fulfil their potential. The Community Planning Partnership has a role to play to lobby for better digital connectivity.

The council has been proactive in attracting significant investment into the area to improve broadband speeds and to expand the rural areas covered by full fibre networks. £2.481 million was secured from the UK Government to improve broadband in the borough, with additional funding coming through the Full Fibre NI Consortium. The council is also part of Project Stratum, which aims to deliver a £165 million investment in full fibre to rural areas across Northern Ireland.

WHAT'S NEXT?

- Work with partners across the region to maximise the benefits of a potential Growth Deal.
- Enhance service user journeys between community support, skills and employability programmes and employment.

LINKS TO DRAFT PROGRAMME FOR GOVERNMENT OUTCOMES

- We prosper through a strong, competitive, regionally balanced economy.
- We have a more equal society.
- We are an innovative, creative society, where people can fulfill their potential.
- We have more people working in better jobs.
- We have created a place where people want to live and work, to visit and invest.
- We give our children and young people the best start in life.



7

TOURISM ECONOMY

DEVELOPING AN ACTION PLAN

The Tourism Economy Action Planning Team finalised their action plan in April 2018 and it consists of collaborative actions to realise the Tourism Economy long-term outcome.

WHO IS INVOLVED?

CHAIR ARMAGH CITY, BANBRIDGE AND CRAIGAVON BOROUGH COUNCIL

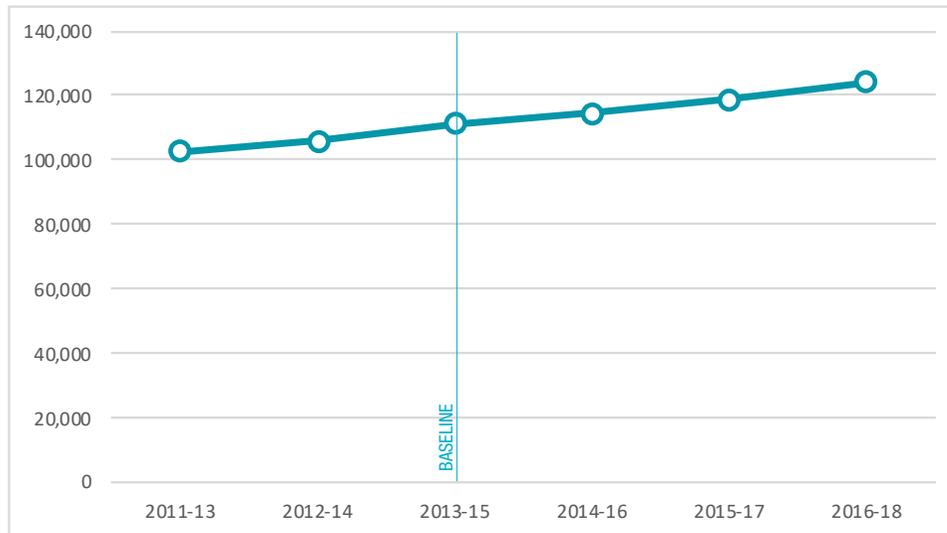
- Local tourism providers
- Community and Voluntary Sector Panel members
- Libraries NI
- Tourism NI
- Invest NI
- Translink NI

TOURISM ECONOMY

 Our borough is the destination of choice for international visitors.

 **THE BASELINE AND WHERE WE ARE NOW.**

The population indicators used to measure progress towards the Tourism Economy outcome in the long term include:



Number of overnight trips made by visitors from outside Northern Ireland

Source: Tourism Statistics, NISRA



THE STORY BEHIND THE BASELINE⁹

The action planning team looked at statistics and tapped into the knowledge and experience of the people in the team. Some of the key points from the evidence used are summarised below:

TRIPS TO ARMAGH CITY, BANBRIDGE AND CRAIGAVON



118,200
overnight trips



4%
of overnight trips in NI

£ 24m
expenditure

steady increase
in international overnight trips
to NI over the past 10 years



6%

**Employment in Tourism
Related industry in the borough**



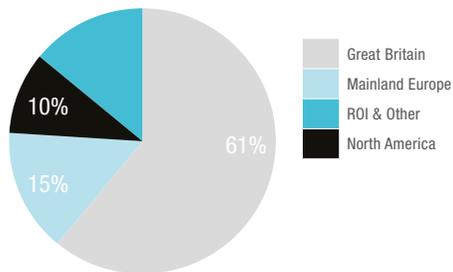
**Most rooms
3 star
or ungraded
accommodation**

**52%
Occupancy
rates**

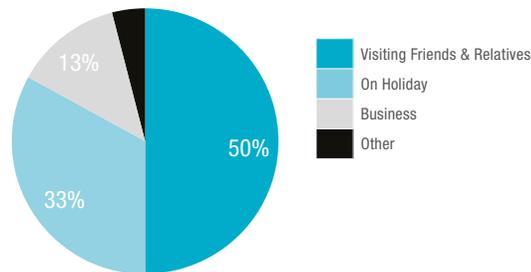
507 rooms

Supply of accommodation one of
the lowest of all 11 council areas
5,358 in Causeway Coast and Glens

Place of Origin



Reason for Visit



Visitor attractions (2016)



The borough's top 5
attractions were **non-fee paying**

Oxford Island was one of the
top ten visitor attractions in NI

⁹ Tourism Economy Baseline

WHAT ARE WE DOING?



GREEN action on track | AMBER action on track, some concerns | RED action not on track, major concerns

The action team's priorities around promoting tourism within the borough are:

- Establish a baseline of tourism performance against which growth in the visitor economy can be measured.
- Embed new tourism brand for the borough with trade partners.
- Increase overnight visitors to the borough.
- Embed signature events as key part of destination development.
- Promote investment in new and existing tourism products.

THE FIRST PLACE



The borough is a place of many firsts and of important ancient and more recent historical significance. The council has developed a new Tourism Communications brand which centres on this Destination being 'The First Place'. The First Place relays the importance of the place and essentially tells the story of our borough from the ancient capital of the kings of Ulster at Navan Fort through to St. Patrick and Brian Boru to Archbishop Robinson and the establishment of the Orange Order at Loughgall through to the important astronomical work of the Armagh Observatory and Planetarium, the longest serving in the UK or Ireland and one of the first dome planetariums built anywhere.

Trade partners are encouraged to use the brand assets which are available for download on the Destination platform's trade section.

TOURISM AND HOSPITALITY MEET THE BUYER EVENT



Delivered by the council with support from Tourism NI, around 40 tourism and hospitality businesses based in the borough were given the opportunity to come together and introduce their business and tourism offering at a Tourism and Hospitality Meet the Buyer Event - 14 September 2018. The event offered businesses an opening to connect with their peers, share knowledge and explore potential options for future collaborations across the industry.

Events like these are important to ensure we continue to make our borough a destination of choice, enabling partners to collaborate on developing memorable and unique visitor experiences. Further Meet the Supplier type events will take place.

ARMAGH FOOD AND CIDER FESTIVAL



Armagh Food and Cider Festival is one of three signature events hosted in the borough. The four-day festival led by council and delivered in close partnership with trade partners reflects the authenticity of the borough. Visitors were given the chance to feel part of orchard life in County Armagh from collecting fruit, cooking with it and eating it.

Over 70 trade partners participated in the festival and showcased the borough's rich and unique history, culture and heritage. The festival saw over 5,000 people coming from inside and outside the borough with 7% of visitors from outside of Northern Ireland. 80% of visitors rated the festival as was very or extremely good in terms of their overall visitor experience.

WORLDHOST TRAINING OPPORTUNITIES

Growing our international tourism market is a central part of driving economic growth. This is also a key priority of the Tourism Economy action planning team. WorldHost programmes are comprehensive training toolkits for a wide variety of industries. Taking part in these programmes equip participants with the resources to interact and attract visitors to the borough.

The partners have delivered 3 WorldHost programmes providing people within our tourism and hospitality sector with the right knowledge so that they can confidentially communicate this to our visitors. The most recent programme Be Open Ready provided tourism and hospitality trade with the specific training in relation to the motivations and expectations of golf visitors to these shores.

WHAT'S NEXT FOR THE TOURISM ECONOMY ACTION PLANNING TEAM?

- Encourage trade partners to embed 'The First Place' brand.
- Continue to sell the borough as a destination of choice to international visitors.

LINKS TO DRAFT PROGRAMME FOR GOVERNMENT OUTCOMES

- We have created a place where people want to live and work, to visit and invest.
- We are a shared, welcoming and confident society that respects diversity.



8

CREATIVE PLACE

DEVELOPING AN ACTION PLAN

The Creative Place Action Planning Team met from October to December 2018 to develop an action plan to realise the Creative Place long-term outcome in the community plan. The Community Planning Strategic Partnership agreed the action plan in January 2019.

WHO IS INVOLVED?

CHAIR EDUCATION AUTHORITY

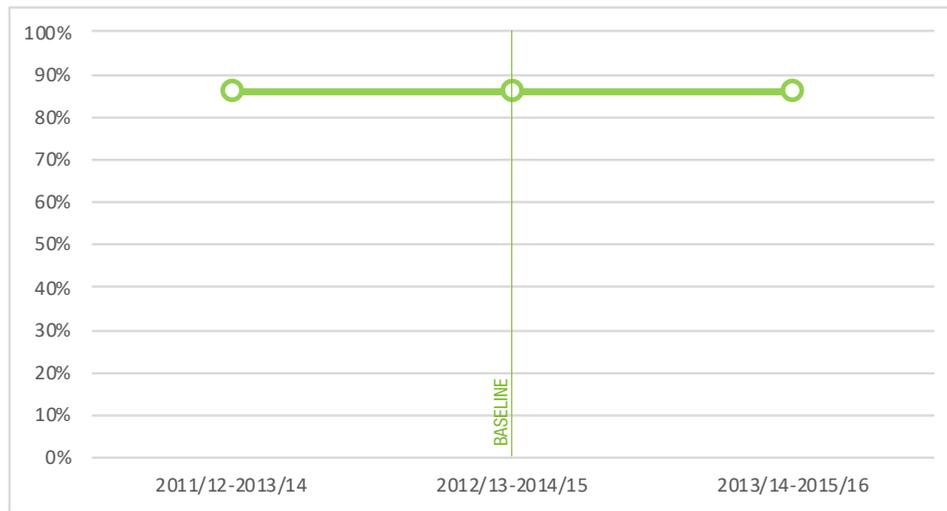
- Social Enterprises
- Further Education Providers
- Community and Voluntary Sector organisations
- Heritage Groups
- Department for Communities
- Health and Social Care Board
- Northern Ireland Housing Executive
- Arts organisations
- Armagh City, Banbridge and Craigavon Borough Council
- Education Authority
- Enterprise Centres
- Libraries NI
- Invest NI

CREATIVE PLACE

 Our borough is an inspirational and creative place offering quality, inclusive arts and cultural experiences

THE BASELINE AND WHERE WE ARE NOW.

The population indicator used to measure progress towards the Creative Place outcome in the long term include:



Percentage of people (aged 16+) engaging with arts/cultural activities in the past year

Source: Continuous Household Survey, Department for Communities

THE STORY BEHIND THE BASELINE¹⁰

The action planning team looked at statistics, engagement feedback, service mapping and tapped into the knowledge and experience of the people in the team. Some of the key points from the evidence used are summarised below:

ENGAGEMENT IN ARTS AND CULTURE¹¹

	 Arts/cultural activities	 Used the public library service
Adult Engagement at borough level	86%	25%
Child Engagement (4-15yrs) at NI level	96%	50%
Young people Engagement (11-15yrs) at NI level	97%	54%

BENEFITS OF ENGAGEMENT

76%
of all adults who engaged in arts cited "I had fun" as a benefit

46%
of adults cited "Positive impact on my wellbeing as well as other benefits"

GENERAL

The borough had the second lowest spend on culture service per local authority in Northern Ireland
£13 per head contributing to 3% of the overall spend in Northern Ireland



 AREA
554
square miles

The geography of the borough can have an impact on who engages

51% of the the borough live in urban areas
49% of the the borough live in rural areas

INEQUALITIES

Groups that are less likely to have engaged in culture and the arts

- People with a disability
- Older people
- Widowers
- Boys
- Those living in rural areas
- Those receiving free school meals
- Adults who live in the most deprived areas



¹⁰ Creative Place Baseline

¹¹ Engagement by activity is defined as engaging with the arts (participation in arts activities or attendance at arts events), using the public library service, visiting a museum or science centre or visiting Public Records of Northern Ireland (PRONI)

COMMUNITY ENGAGEMENT FEEDBACK¹²

- Co-ordination and information sharing - creative events could be better promoted and engagement within community could be better.
- Negative impact of funding cuts and lack of consistent funding.
- Lack of central leadership and collaboration.
- Barriers to participation include high cost of attendance, lack of confidence, older people are lonely and isolated, poor rural transport link, lack of information about what's on - no central hub to collate information.

WHAT ARE WE DOING?



GREEN action on track | **AMBER** action on track, some concerns | **RED** action not on track, major concerns

The action team's priorities around Creative Place are:

1. Strengthen creative profile.
2. Build creative capital.
3. Increasing attendance and participation by making creativity, arts, culture and heritage more inclusive.

ABC CREATIVE PLACE MESSAGE #CREATIVEABC

#CreativeABC

Creativity comes in all shapes and forms. To showcase and strengthen the creative profile of our borough, we felt it would be useful to come up with a simple and consistent message that could be used by all.

Southern Regional College ran a competition with their HND Media students to create a strong concept to reinforce the borough's identity as a creative place. #CreativeABC won the competition and has been adopted by the partnership as a hashtag for the borough and partners have been actively promoting the continued use of the hashtag since it was developed in May 2019.

By using the #CreativeABC hashtag we are able to highlight how much creativity happens in the borough all year round. The Community Planning Partnership will continue to use the #CreativeABC hashtag to promote the borough as a creative place.

CREATE YOUR CAREER

Create Your Career is an opportunity to hear from industry experts in design, art, music, digital, innovation, film and more. The event, which took place in March this year, brought together top local talent to share their stories, advice and experience of building a career in a creative role. The Amma Centre in partnership with schools and Southern Regional College brought together young people from across the borough to hear from creative experts about how to get started in a creative career.

AUDIENCE DEVELOPMENT INITIATIVES - CONNECTED: LOCAL GOVERNMENT CHALLENGE FUND

Increasing attendance and participation in the arts is an ambition of the Creative Place action planning team. By making creativity, arts and culture and heritage more inclusive and accessible this should see an increase in engagement with arts.

Connected was a brand-new programme of creative engagement and artistic collaboration rolled out in three of the borough's major cultural venues during 2018 to 2020. The programme aimed to provide new opportunities to build active creative partnerships between cultural venues, artists and local audiences.

The programme is funded through the Arts Council's Challenge Fund with match funding from Council. The Challenge Fund was set up to embed arts policy and programming into Community Plans.

The FE McWilliam Gallery in Banbridge, the Market Place Theatre in Armagh, and the Millennium Court Arts Centre in Portadown are each delivering one of the three strands of the Connected programme:



THIS PLACE - a socially engaged art project where two artists in residence, based at the Millennium Arts Centre, work with older people and those who experience rural isolation in the areas around Portadown, Lurgan and Craigavon. A gallery exhibition will be presented in January/February 2020 based on the interpretations and personal reflections of the local people involved. The programme will encourage positive relationships to be forged between all those involved.

ALLEYWAYS - a public art project hosted by the Market Place Theatre in Armagh, where collaboration between artists and the local community was key to success. Creative community partners who took place in this project include: Armagh Men's Shed, Armagh Art Club, Include Youth, The Epicentre, Armagh Writers, REACT, Southern Regional College.

LINEN LAB - a creative learning programme for young people, offered by the FE McWilliam Gallery, Banbridge. It aims to inspire young people to take a fresh look at linen and to test out some exciting new creative techniques. Pupils from 13 local primary and post primary schools have been working collaboratively with a group of eight professional artists and designers over the course of the project. A gallery exhibition of the outcomes of the project was presented in October 2019.

GET CREATIVE FESTIVAL



During the action planning workshops it was highlighted that our borough was a place of creativity but there was a lack of coordination around the planning and scheduling of events. Those involved in event planning were sometimes unaware of what was happening across the borough leading to events competing for similar audiences.

The Get Creative Festival and Map managed by Voluntary Arts Ireland is an existing high-profile, week-long campaign which showcases creativity on a wide scale across Ireland and the UK. The festival is promoted through Libraries NI, local people, voluntary and community groups and media outlets. The Get Creative Festival was in its third year and ran from 11th to 15th May 2019. Given its growing popularity, partners welcomed this opportunity to use an existing platform to shine some light on creativity in the borough.

Groups and organisations who had any planned creative activities during the festival were encouraged to post their information on the Get Creative Map, which provided a means of coordinating and promoting existing creative activity borough wide.

Partners were urged to use the #CreativeABC hashtag on all activity that they posted on social media as a way of combining all promotional activity to showcase the wide breadth of arts, culture, heritage and creativity.

WHAT'S NEXT FOR THE CREATIVE PLACE ACTION PLANNING TEAM?

- Establish an arts and heritage forum.
- Connected Programme - Linen Project.

LINK TO DRAFT PROGRAMME FOR GOVERNMENT OUTCOMES

- We are an innovative, creative society, where people can fulfill their potential.
- We are a shared, welcoming and confident society that respects diversity.
- We prosper through a strong, competitive, regionally balanced economy.



9

ENHANCED & REVITALISED PLACE

DEVELOPING AN ACTION PLAN

Enhanced and Revitalised Place outcomes in the community plan. The action plan was agreed by the Community Planning Strategic Partnership in March 2019. Implementation started in autumn 2019.

WHO IS INVOLVED?

CHAIR NORTHERN IRELAND HOUSING EXECUTIVE

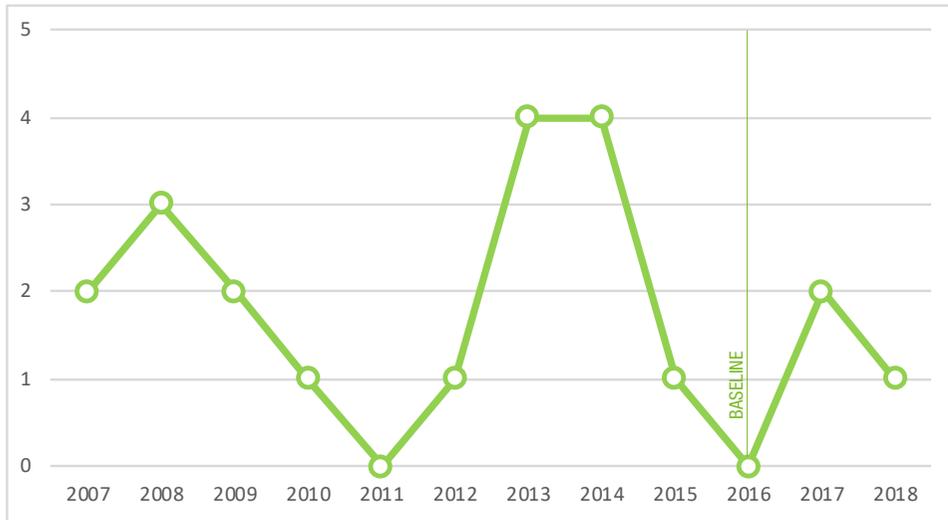
- Community and Voluntary Sector organisations
- Department for Communities
- Department for Infrastructure
- Environmental organisations
- Translink
- National Trust
- Southern Health and Social Care Trust
- Armagh City, Banbridge and Craigavon Borough Council
- Education Authority
- Health and Social Care Board
- Libraries NI
- Northern Ireland Fire and Rescue Service
- Sport NI

ENHANCED PLACE

 Our rich and varied built heritage and natural assets are protected, enhanced and expanded for current and future generations to enjoy

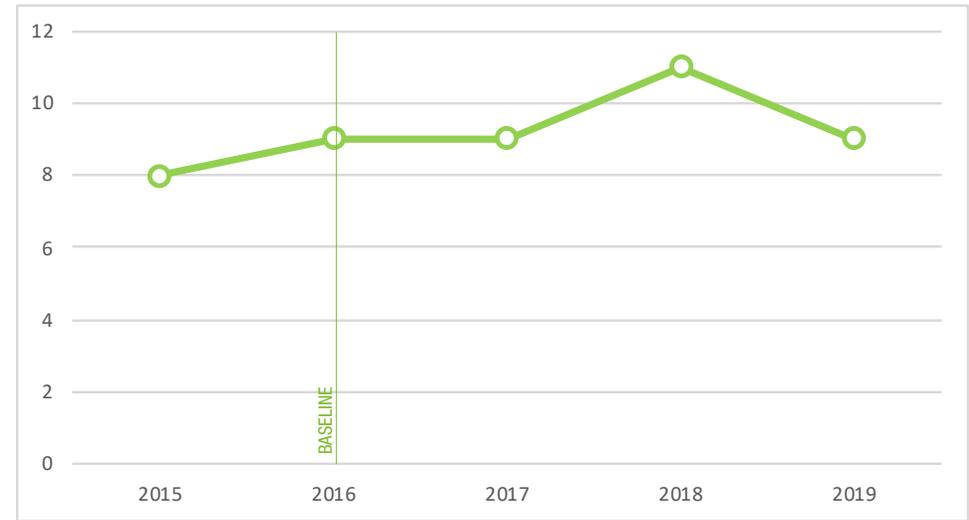
THE BASELINE AND WHERE ARE WE NOW.

The population indicators used to measure progress towards the Enhanced Place outcome over the long-term include:



Number of buildings at risk saved

Source: Buildings at Risk Register, Department for Communities



Number of high quality parks/green spaces (those holding Green Flag Award Status)

Source: Keep Northern Ireland Beautiful

REVITALISED PLACE

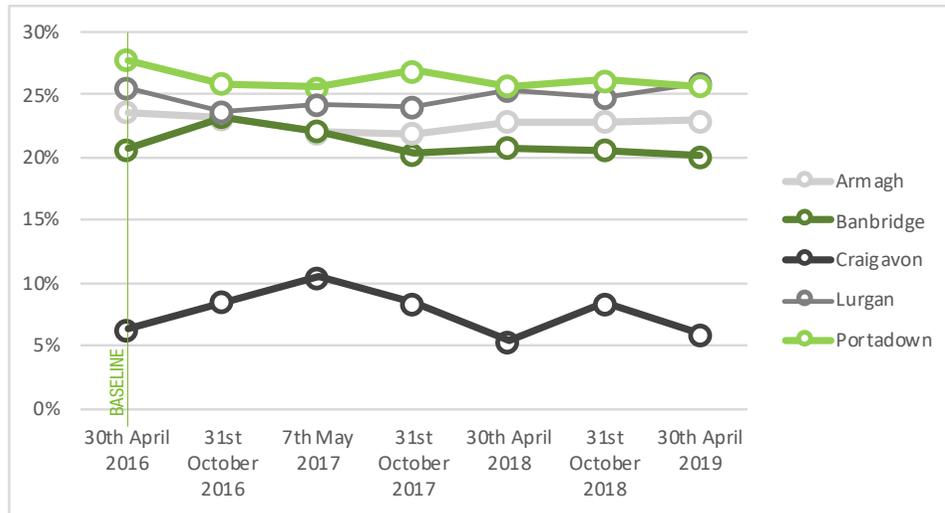


Our distinctive and vibrant urban and rural areas are at the heart of community and economic life



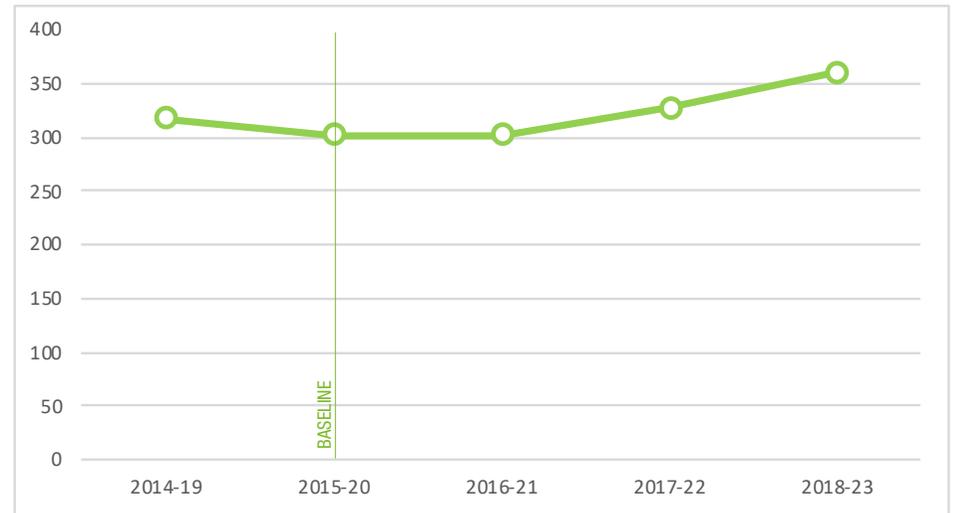
THE BASELINE AND WHERE ARE WE NOW.

The population indicators used to measure progress towards the Revitalised Place outcome over the long-term include:



City and town centre vacancy rates

Source: Town Centre Database, Department for Communities



Level of social housing need

Source: Northern Ireland Housing Executive

STORY BEHIND THE BASELINE¹³

The action planning team looked at statistics, engagement feedback, service mapping and tapped into the knowledge and experience of the people in the team. Some of the key points from the evidence used are summarised below:

BUILT HERITAGE

87 buildings
on NI at risk register
(2nd highest in NI)

Purple Flag
accreditation for
Armagh City



1,052 Listed Buildings/Structures

160 Scheduled Monuments
5 Conservation Areas (Armagh, Loughgall, Richhill, Dromore and Lurgan)
Candidate UNESCO World Heritage Site - Navan Fort Complex

NATURAL HERITAGE

4
sites of
international
importance

26
sites of
national
importance

80
sites of
local
importance

Lough Neagh
includes sites of
international &
national importance



OTHER OPEN SPACES



Urban and country parks and woodland
5 DAERA forests and 3 DAERA nature reserves
3 National Trust properties with high quality parkland/landscape

TOWN CENTRES

	ARMAGH	BANBRIDGE	CRAIGAVON	LURGAN	PORTADOWN
Number of non-domestic properties	741	418	95	505	696
Size of Town Centres	52ha	32ha	47ha	36ha	56ha

HOUSING TENURE



The proportion of properties **bought with a mortgage** decreasing

SOCIAL HOUSING NEED

NIHE assessment of social housing need is an **additional 360 units from 2018-2023**

Areas with the highest need - Armagh, North Lurgan and Banbridge Town
2,937 applicants on waiting list - 47% in housing stress
1,890 intermediate housing units needed (shared ownership)

INEQUALITIES

Social Housing Waiting List Applicants in Housing Stress



COMMUNITY ENGAGEMENT FEEDBACK¹⁴

- Need for joined up and integrated planning, investment, decision making and delivery.
- Need to engage local people and businesses in decision making.
- Roads infrastructure: improvement and maintenance of existing roads.
- Derelict buildings through the borough, especially in urban areas.
- Needs of the population are changing our towns need to reflect this.
- The stories of places are as important as the built heritage and are also at risk of being lost. Sharing and preserving stories, contributes to pride of place, identity, intergenerational work and could help to determine which physical heritage assets are prioritised.
- More grants assistance for small businesses at the start up stage.



WHAT ARE WE DOING?

The action planning team's priorities around an enhanced and revitalised place are to:

1. Integrating place visioning, planning and investment.
2. Connecting people and places.
3. Demonstrating and supporting good custodianship.
4. Supporting social aspirations.

WHAT'S NEXT?

- Establish working groups to take forward actions.

LINKS TO DRAFT PROGRAMME FOR GOVERNMENT

- We live and work sustainability - protecting the environment.
- We are an innovative, creative society, where people can fulfil their potential.
- We care for those and help those in need.
- We have created a place where people want to live and work, to visit and invest.
- We connect people and opportunities through our infrastructure.





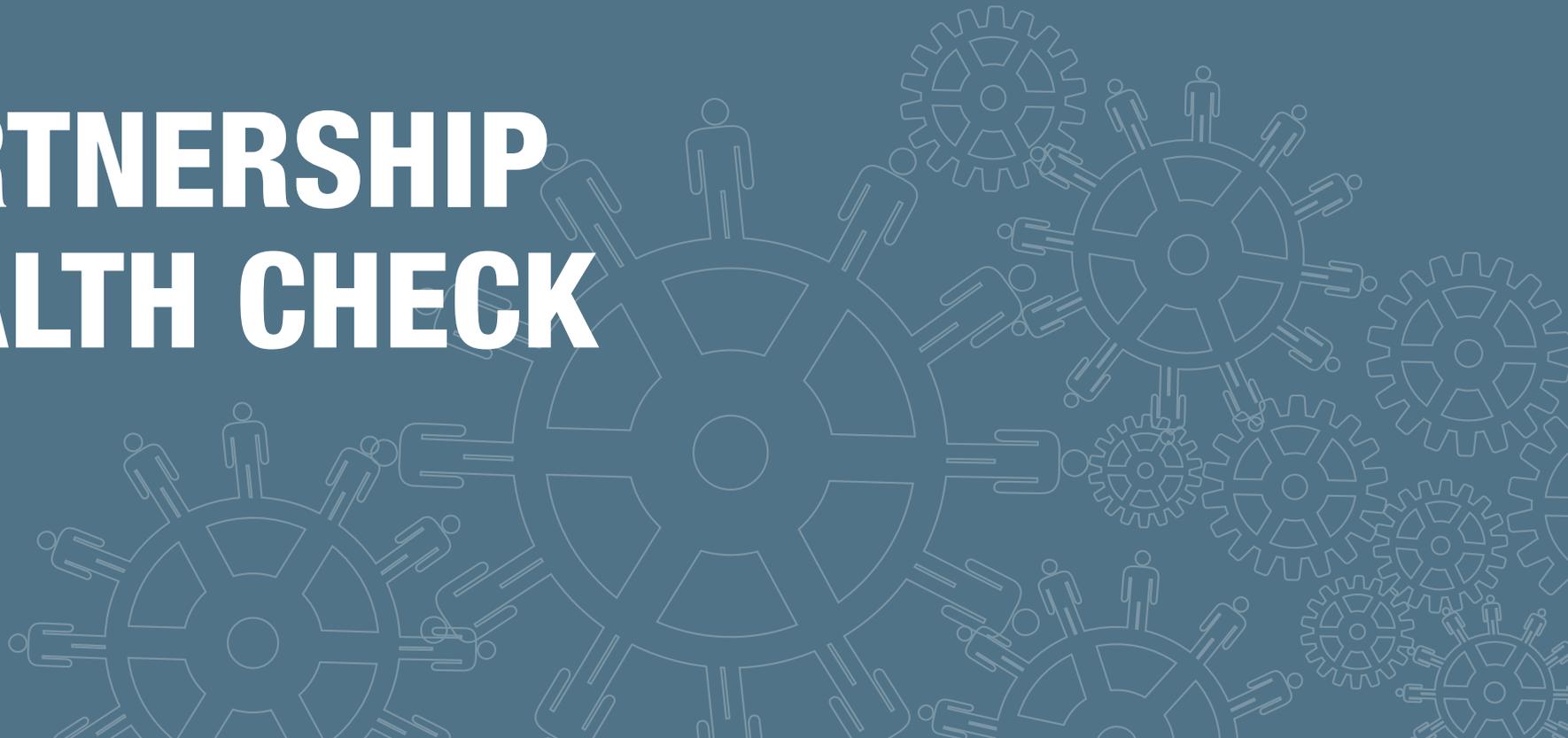


PART 3

DEVELOPING OUR PARTNERSHIP

10

PARTNERSHIP HEALTH CHECK



A strong partnership is essential for realising the outcomes in our community plan. We have undertaken a partnership health check for this statement of progress¹⁵. This gives us a baseline to measure the health of the partnership over time.

HOW MUCH DID WE DO?

COMMUNITY PLANNING PARTNERSHIP MEETINGS

61
meetings &
workshops

303
people from 93 organisations

attended meetings of the community planning governance structures

6 Community and Voluntary Sector Panel Meetings

7 Community Planning Strategic Partnership meetings

9 Thematic Action Planning Team Meetings

22 Thematic Action Planning Workshops

14 Engagement & Communications Working Group Meetings



HOW WELL DID WE DO IT?

STATUTORY PARTNER¹⁶ PARTICIPATION

Statutory Partner CPSP meeting attendance rate

69%

Statutory Partner Thematic Action Planning Meeting Attendance rate

59%

Statutory Partners have taken on the role of Action Coordinator

69%

Statutory Partners attending Engagement & Communications Working Group

62%

Average no. of Thematic Action Planning Workshop attended by Statutory Partners

9



Since the community planning partnership was formalised in November 2017 there have been 61 meetings and workshops of the partnership. The meetings have been important for developing shared processes and building connections between partners in order to reach agreement on future activity. Participation in the partnership has been broader than the 13 statutory partners named in the community planning legislation, to date 93 organisations have participated in different ways in partnership workshops and meetings.

Overall statutory partner attendance and participation in the community planning partnership has been good. However, attendance and participation levels have been uneven across the thirteen statutory partners.

A statutory partner chairs each of the six thematic action planning teams. Statutory partners are action coordinator for 90% of the actions in the plan, but just over half of all actions (53%) are being coordinated by the council.

Other partners, who do not have legal duties to participate in community planning, have been active in the process and have also taken on leadership roles. 15 actions are coordinated by nine partners who do not have duties to participate in community planning. These include members of the Community and Voluntary Sector Panel.¹⁷

¹⁵ To complete the health check we distributed an online survey to partners, and met with members of the Community Planning Strategic Partnership. The response rate of surveys for the CPSP was 42% (six returns out of 19). A survey was also sent to 298 people from across the partnership, with a response rate of 23%.

¹⁶ Statutory Partners are the thirteen statutory agencies named in the Community Planning Order 2016.

¹⁷ 15 actions have more than one action coordinator.

PARTNER SATISFACTION¹⁸

COMMUNITY PLANNING STRATEGIC PARTNERSHIP MEMBERS¹⁹

100% agree

meetings are well run and papers for the meetings are clear and include relevant information



CPSP members

88% agree has clear roles & responsibilities
75% agree has a shared purpose that is understood by all members

88%

agree there are clear lines of accountability



75%

agree communication across partnership is effective

PARTNERS WHO SIT ON THEMATIC ACTION PLANNING TEAMS

85%

agree meetings are well run

89%

agree papers for the meetings are clear and include relevant information



63% agree

communication across the partnership is effective

52% agree

there are clear lines of accountability

TAP Team members

52% agree have clear roles & responsibilities
72% agree have a shared purpose that is understood by all members

DELIVERY

6 Thematic Action Plans



62 actions

with partners to take them forward

88%

of actions are on track²⁰



There are also **13 actions with no partners allocated to them**. Some survey respondents thought that there are too many actions, and recommended that the partnership prioritise their efforts on fewer actions to make more of an impact.

Overall satisfaction levels were higher for CPSP members. To date the partnership has performed well in establishing a shared purpose and providing opportunities for networking and information sharing. Partners also think that meetings are well run. Areas for development include establishing clear roles, responsibilities and lines of accountability and improving communication across the partnership.

¹⁸ Members of the Community Planning Partnership were surveyed in June and July 2019.

¹⁹ 42% response rate from 19 CPSP members to survey.

²⁰ This figure does not include actions from the Enhanced and Revitalised Place Action Plan as their implementation had not started at the time of this report. The figure does not include actions that have not been assigned an action coordinator to take them forward.

IS ANYONE BETTER OFF? IMPACT OF THE PARTNERSHIP.

COMMUNITY PLANNING STRATEGIC PARTNERSHIP MEMBERS



100%

feel the benefits of the partnership outweigh the costs



88%

agree the partnership is a learning environment

63%

agree areas of interdependence have been identified



RESOURCES

21%

of respondents reported that resource allocation has been influenced by the community plan and action plans



PARTNERS WHO SIT ON THEMATIC ACTION PLANNING TEAMS

87%

reporting benefits of involvement



70% agree

the TAP Teams are a learning environment

BIGGEST BENEFIT OF COMMUNITY PLANNING PARTNERSHIP MEMBERSHIP TO DATE



55%
shared learning & networking

22%

Collective thinking and problem solving



17% making a **positive impact** on the borough

6%

raising awareness of issues/organisations



Partners have acknowledged that there is huge potential for community planning to make the most of our assets, solve complex problems and improve the quality of life for everyone who lives in the borough. However, it is understood that this is a long-term process that requires significant changes in the way statutory partners work with each other and with communities. Partners feel that the benefits of membership outweigh the costs and the biggest benefits identified in the survey were opportunities for learning and networking. More work needs to be done to identify outcomes that partners cannot realise alone; outcomes that we need to work together to achieve. This could in turn lead to more resources being allocated to the work of the partnership.

11

LEARNING FROM OTHERS



ACTION PLANNING TEAMS

During the action planning process to develop the first set of two-year action plans, we invited guest speakers to the first workshops, which helped provide inspiration and opportunities for reflection. Each speaker inspired team members and encouraged them to take risks and be innovative in their actions with a view to bringing about change to the lives of those who live, work and learn in the borough. They each described the importance of having real meaningful participation from the community. “Nothing about us - without us”

Eleanor Campbell - Wevolution // **Kevin Murphy** - Voluntary Arts Ireland // **Adele Maher** - TowerHamlet // **Alasdair McKinlay** - Scottish Government // **Rachel Long and Jacinta Linden** - Family Support Hub

Action planning teams have continued to invite guest speakers to their meetings as they implement their action plans to support their research agendas and continue to make connections with relevant partnerships and stakeholders.

Richard Scothorne - Rocket Science// **Karina McCollum** - Causeway Coast and Glens Council// **Maurice Millar** - Triangle Housing // **Community and Voluntary Sector Panel Members:** **Keith McCann** - Regenerate, **Stephen Fields** - West Armagh Consortium - **Darren Curtis** - CYPSP // **Claire Convery** - Clanrye

STUDY VISIT

We have also taken inspiration from our neighbours in the Republic of Ireland and arranged a study visit for our Community and Voluntary Sector Panel to Monaghan in May 2019. The visit to Monaghan Public Participation Network was valuable for learning about how the community and voluntary sector is involved in public decision making and how the members promote effective communication across the network.

TRAINING AND WORKSHOPS

Through the Embedding Wellbeing in Northern Ireland project, we have already been able to provide training on **Leadership and Engagement for Community Planning** which was delivered by Dr Claire Bynner from Glasgow University and Dr Oliver Escobar from Edinburgh

University. Both academic experts were central to establishing the evidence base for what works in public sector reform through their roles in What Works Scotland. Over the next year, we will deliver training on Shared Leadership and Community Engagement across the partnership.

CARNEGIE UK TRUST: EMBEDDING WELLBEING IN NORTHERN IRELAND²¹



Our Community Planning Partnership is one of three partnerships receiving support from Carnegie UK Trust through the Embedding Wellbeing in Northern Ireland project. Community planning is a relatively new function in Northern Ireland, and the support is to assist the three partnerships to embed a wellbeing outcomes approach to the development of their districts. The learning will be shared across all community planning partnerships, central government and beyond. To date, the project has provided many valuable learning opportunities through training, peer learning events and study visits. Over the next year we will work to further develop our shared leadership skills and implement our community engagement strategy, so that local communities can be better involved in our decision making.

²¹ Embedding Wellbeing in Northern Ireland programme



12

INVOLVING COMMUNITIES

Community planning is about bringing decision making closer to communities and giving local people a greater say in how services are delivered and their area is planned. Better community engagement leads to better services and increased levels of trust in government.

OUR COMMUNITY ENGAGEMENT STRATEGY

Our community planning partnership is already broad and inclusive in terms of its membership, consisting of community, voluntary and social enterprise organisations, local businesses and regional bodies.

Through our work with Carnegie UK Trust, we have developed a community engagement strategy to enhance our engagement through adopting a shared understanding and agreed standards for how we involve communities in decisions.

With continued support from Carnegie UK Trust, our priorities for the next two years are to:

- Deliver community engagement that is inclusive, promotes quality dialogue and deliberation and has impact i.e. people can see the link between their participation and the decision that has been made.
- Work with children and young people and other Section 75 groups to develop innovative models to engage them in the partnership's decision making.
- Support the development of the Community and Voluntary Sector Panel.
- Implement a Participatory Budgeting pilot and support network.
- Provide training, share good practice and ensure a joined-up approach to existing community engagement methods.

PARTICIPATORY BUDGETING (PB)

PB directly involves local people in making decisions on the spending and priorities of a defined budget to meet local needs. There are two PB models: small grants and mainstream investment where specific budgets are allocated through PB. In both processes, a menu of ideas or projects are identified through a process of deliberation: participants vote for their priorities with the resources going to the projects or ideas with the most support.

PB is much more than just deciding how resources are allocated. It can increase participation from people who may not get involved in consultations, it can improve trust and build relationships, with participants being able to see their impact on the decision about resource allocation.

WHAT IS THE COMMUNITY AND VOLUNTARY SECTOR PANEL?

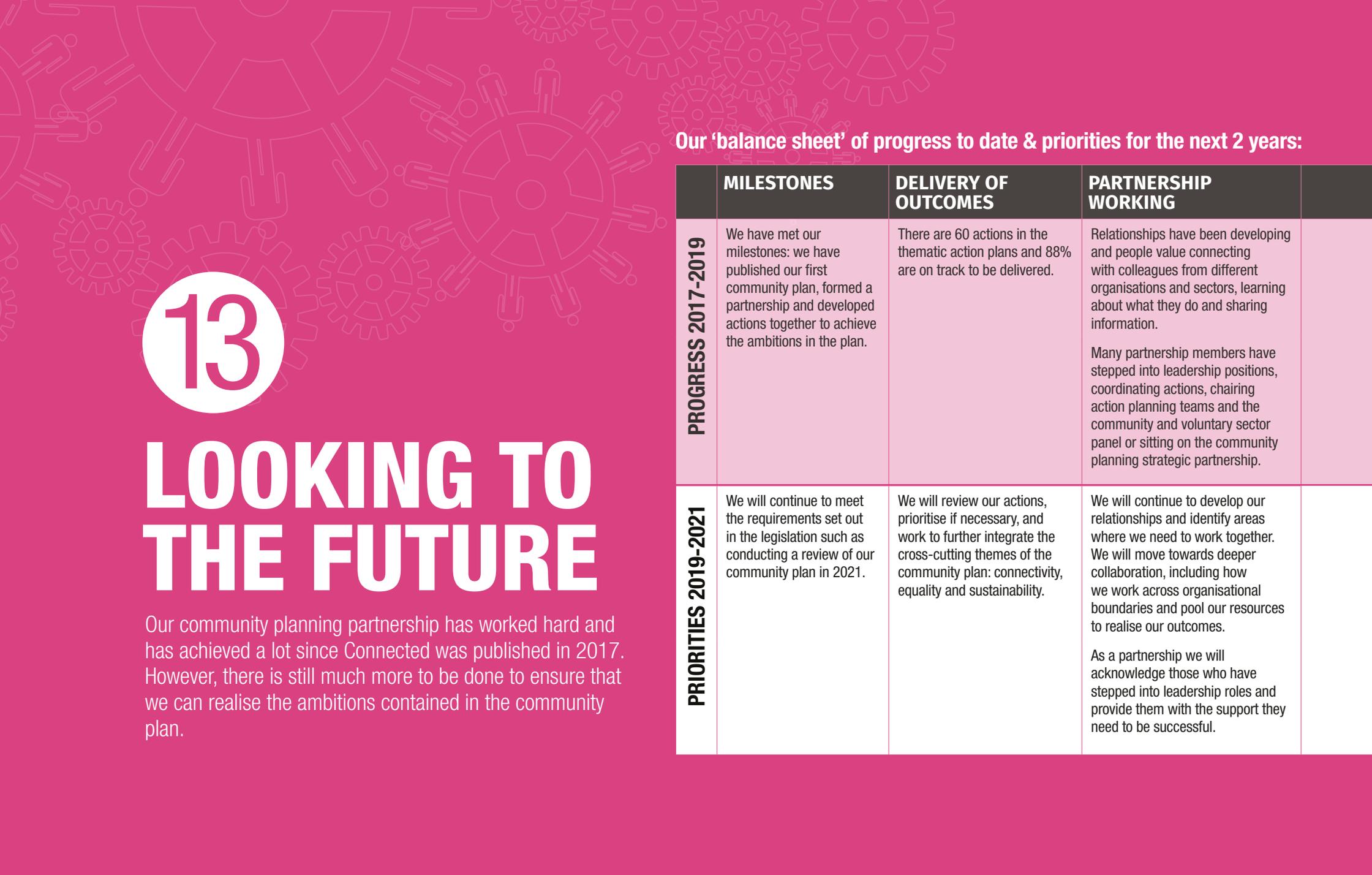
The Community and Voluntary Sector Panel was established in May 2018. It is made up of 38 organisations from the community and voluntary sector across the Armagh City, Banbridge and Craigavon Borough. It aims to provide an opportunity to build relationships and connect more voices to community planning partners.

What's on the Panels agenda for next year?

The panel have put together a development programme for the year to achieve the outcomes below:

- Members share their own good practice and learn from other Community and Voluntary Sector organisations outside the Partnership.
- Relationships are developed across the panel and across the sector in the Borough.
- The Panel's ability to contribute to the Community Planning process is increased.

Three priority issues have been identified and the panel would like to examine these while working towards these outcomes. These issues are mental health and wellbeing, employability and support for the Community and Voluntary sectors and they have scheduled meetings and activities for the year around these themes.



13

LOOKING TO THE FUTURE

Our community planning partnership has worked hard and has achieved a lot since Connected was published in 2017. However, there is still much more to be done to ensure that we can realise the ambitions contained in the community plan.

Our 'balance sheet' of progress to date & priorities for the next 2 years:

	MILESTONES	DELIVERY OF OUTCOMES	PARTNERSHIP WORKING	
PROGRESS 2017-2019	We have met our milestones: we have published our first community plan, formed a partnership and developed actions together to achieve the ambitions in the plan.	There are 60 actions in the thematic action plans and 88% are on track to be delivered.	Relationships have been developing and people value connecting with colleagues from different organisations and sectors, learning about what they do and sharing information. Many partnership members have stepped into leadership positions, coordinating actions, chairing action planning teams and the community and voluntary sector panel or sitting on the community planning strategic partnership.	
PRIORITIES 2019-2021	We will continue to meet the requirements set out in the legislation such as conducting a review of our community plan in 2021.	We will review our actions, prioritise if necessary, and work to further integrate the cross-cutting themes of the community plan: connectivity, equality and sustainability.	We will continue to develop our relationships and identify areas where we need to work together. We will move towards deeper collaboration, including how we work across organisational boundaries and pool our resources to realise our outcomes. As a partnership we will acknowledge those who have stepped into leadership roles and provide them with the support they need to be successful.	

	COMMUNITY ENGAGEMENT	USING EVIDENCE	LEARNING FROM OTHERS	CONNECTING INTO THE BROADER STRATEGIC CONTEXT
	<p>We have formed a broad and inclusive partnership and have developed a clear understanding of community engagement, standards and actions to undertake together in our community engagement strategy.</p> <p>We have worked together to show the broad reach of the partnership into the community.</p>	<p>We have used evidence in a transparent way to inform decisions about our actions and have developed a robust performance management framework.</p>	<p>We have been outward looking and learnt from others from both within and outside our partnership.</p> <p>We have attracted additional support and resources from Carnegie UK Trust’s Embedding Wellbeing in Northern Ireland project.</p>	<p>We have made connections with regional and national stakeholders.</p>
	<p>More people need to be involved. We will work to make sure that children and young people and people with a disability, are supported to be at the heart of the partnerships decision making.</p> <p>We will extend the reach of the partnership and keep residents updated and involved in progress towards realising the outcomes in the community plan.</p>	<p>As a partnership, we will generate and share more evidence around ‘what works’, including from our own performance management, and will move towards early intervention and prevention.</p>	<p>We will continue to promote a learning environment, including how we link existing partnerships into the delivery of the community plan.</p> <p>We will use the opportunity for support and investment in our partnership from Carnegie UK Trust to strengthen our partnership and to accelerate progress towards achieving our outcomes together.</p>	<p>We will continue to look for opportunities to link our work into the draft Programme for Government.</p>

APPENDIX 1: POPULATION INDICATORS

COMMUNITY

Confident Community

Percentage of people who feel they have an influence when it comes to any of the local decisions made in their neighbourhood				
Baseline 2013-15		Where we are 2016-18		Source
ABC	NI	ABC	NI	Northern Ireland Life and Times Survey (ARK)
32%	29%	36%	25%	
Percentage of people who feel a sense of belonging to their neighbourhood				
Baseline 2013-15		Where we are 2016-18		Source
ABC	NI	ABC	NI	Northern Ireland Life and Times Survey (ARK)
90%	86%	90%	88%	

Welcoming Community

Percentage of people reporting that fear of crime has a minimal impact on their quality of life				
Baseline 2015/16		Where we are 2017/18		Source
ABC	NI	ABC	NI	Northern Ireland Crime Survey, Department of Justice
69%	73%	77%	74%	
Percentage of people who see town centres as safe and welcoming places for people of all walks of life				
Baseline 2014-16		Where we are 2016-18		Source
ABC	NI	ABC	NI	Northern Ireland Life and Times Survey (ARK)
71%	58%	66%	64%	
Number of accidental dwelling fires				
Baseline 2016		Where we are 2018		Source
ABC	NI	ABC	NI	Northern Ireland Fire and Rescue Service
88	843	78	845	

Healthy Community

Gap in life expectancy between most deprived areas and the borough overall				
Baseline 2012-14		Where we are 2015-17		Source
ABC	NI	ABC	NI	NI Health and Social Care Inequalities Monitoring System, Department of Health
Male 3.3 years Female 1.0 years	Male 4.2 years Female 2.6 years	Male 3.5 years Female 1.7 years	Male 4.3 years Female 2.7 years	
Number of preventable deaths per 100,000 population (age standardised preventable mortality rate)				
Baseline 2010-14		Where we are 2013-17		Source
ABC	NI	ABC	NI	NI Health and Social Care Inequalities Monitoring System, Department of Health
198	211	192	207	
Percentage of people who participate in sport or physical activity on at least one day a week				
Baseline 2012/13-2014/15		Where we are 2013/14-2015/16		Source
ABC	NI	ABC	NI	Continuous Household Survey, Department for Communities
45%	48%	47%	48%	

ECONOMY

Skilled Economy

Percentage of the workforce in employment qualified to level 1 and above, level 2 and above, level 3 and above, and level 4 and above				
Baseline 2015		Where we are 2018		Source
ABC	NI	ABC	NI	Labour Force Survey, NISRA. Please note 2018 figures are based on updated population grossing factors. 2015 figures have not been updated and are based on different population grossing factors.
Level 1+ 86%, Level 2+ 70%, Level 3+ 53%, Level 4+ 30%	Level 1+ 89%, Level 2+ 75%, Level 3+ 59%, Level 4+ 37%	Level 1+ 91%, Level 2+ 78%, Level 3+ 60%, Level 4+ 37%	Level 1+ 90%, Level 2+ 79%, Level 3+ 64%, Level 4+ 42%	
Employment rate (age 16-64)				
Baseline 2015		Where we are 2018		
ABC	NI	ABC	NI	Labour Force Survey, NISRA
69%	68%	74%	70%	

Enterprising Economy

Number of VAT and/or PAYE registered businesses				
Baseline 2016		Where we are 2019		Source
ABC	NI	ABC	NI	Inter-Departmental Business Register, NISRA
8,105	12% of NI	8,715	12% of NI	
Business birth rates				
Baseline 2014		Where we are 2017		Source
ABC	NI	ABC	NI	Inter-Departmental Business Register, ONS and NISRA. Please note figures for 2014 are an aggregation of the 3 former council areas.
8%	9%	11%	11%	
Survival rates of newly born businesses				
Baseline 2015		Where we are 2017		Source
ABC	NI	ABC	NI	Inter-Departmental Business Register, ONS. Please note figures are based on former council areas.
Armagh 36%, Banbridge 43%, Craigavon 38%	40%	Armagh 52%, Banbridge 48%, Craigavon 45%	45%	

Tourism Economy

Number of overnight trips made by visitors from outside Northern Ireland				
Baseline 2013-15		Where we are 2016-18		Source
ABC	NI	ABC	NI	Tourism Statistics, NISRA
111,300	5% of NI	124,000	4% of NI	

PLACE

Creative Place

Percentage of people (aged 16+) engaging with arts/cultural activities in the past year				
Baseline 2012/13-2014/15		Where we are 2013/14-2015/16		Source
ABC	NI	ABC	NI	Continuous Household Survey, Department for Communities
86%	87%	86%	86%	

Enhanced Place

Number of buildings at risk saved		
Baseline 2016	Where we are 2018	Source
ABC	ABC	Buildings at Risk Register, Department for Communities. Please note baseline has been updated since publication of the Community Plan.
18	21	

Number of high quality parks/green spaces (those holding Green Flag Award Status)		
Baseline 2016	Where we are 2019	Source
ABC	ABC	Keep NI Beautiful
9	9	

Revitalised Place

City and town centre vacancy rates				
Baseline 2016		Where we are 2019		Source
ABC	NI	ABC	NI	Town Centre Database, Department for Communities
Armagh 24%, Banbridge 21%, Craigavon 6%, Lurgan 26%, Portadown 28%	25%	Armagh 23%, Banbridge 20%, Craigavon 6%, Lurgan 26%, Portadown 26%	25%	

Level of social housing need		
Baseline 2015-20	Where we are 2018-23	Source
ABC	ABC	Northern Ireland Housing Executive
302	360	

APPENDIX 2: LIST OF RELEVANT DOCUMENTS

- **Connected, A Community Plan for Armagh City, Banbridge and Craigavon Borough 2017-2030**
- **Confident and Welcoming Community**
 - Baseline Report
 - Action Plan Report Card
- **Healthy Community**
 - Baseline Report
 - Action Plan Report Card
- **Skilled and Enterprising Economy**
 - Baseline Report
 - Action Plan Report Card
- **Tourism Economy**
 - Baseline Report
 - Action Plan Report Card
- **Creative Place**
 - Baseline Report, 2018
 - Action Plan Report Card
- **Enhanced and Revitalised Place**
 - Baseline Report, 2018
 - Action Plan
- **Our Community Engagement Strategy, Armagh, Banbridge & Craigavon Community Planning Partnership, 2019**
- **Community Planning Reporting and Monitoring Guidance**

APPENDIX 3: COMMUNITY PLANNING STRATEGIC PARTNERSHIP MEMBERSHIP



Northern Ireland
Fire & Rescue Service



COMMUNITY & VOLUNTARY
SECTOR PANEL





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