



Armagh Banbridge and Craigavon
Community Planning Partnership

Connected

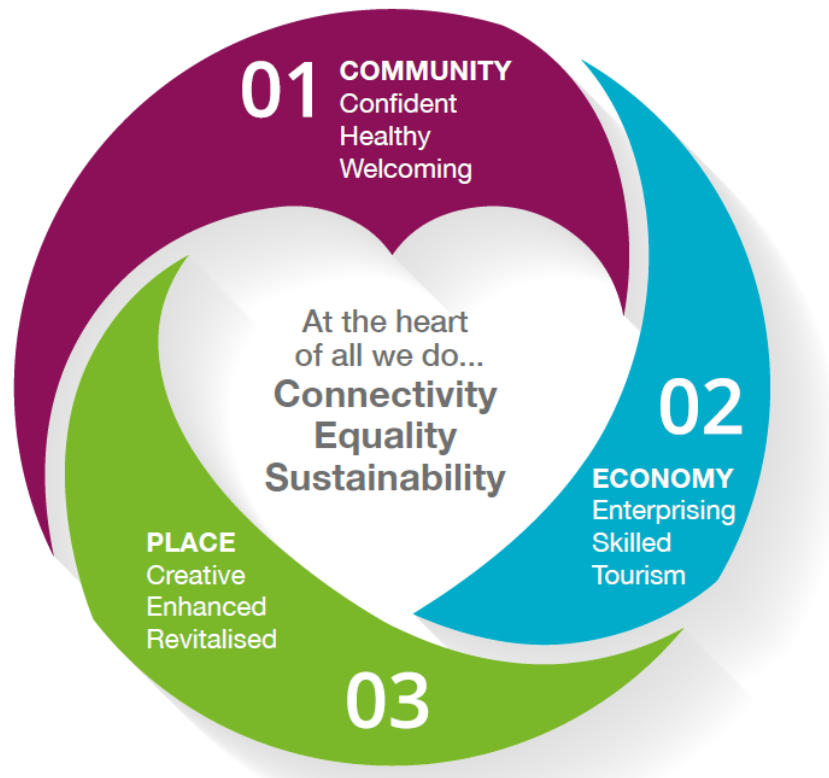
A Community Plan

for Armagh City Banbridge & Craigavon Borough
2017-2030

Performance Update

November 2019

Community Planning Outcomes



Community Planning Reporting

Each Thematic Action Plan reports to the Strategic Partnership twice per year.

- Confident and Welcoming Community, Healthy Community and Skilled and Enterprising Economy report in September and March each year.
- Tourism Economy, Creative Place and Enhanced and Revitalised Place report in June and December each year.

Community Action Plans

The actions in this plan relate to the **Confident and Welcoming Community** outcomes and the **Healthy Community** outcomes in the community plan.

Confident and Welcoming Strategic Actions

Strategic Action 1: Ensure people feel safe and secure in their homes, neighbourhoods and borough

Strategic Action 2: Strengthen connections between service providers and families, groups and communities

Strategic Action 3: Build resilience, promote empowerment and ensure that the voices of children and young people are heard

Strategic Action 4: Understand community sense of belonging and need better

Healthy Community Strategic Actions

Strategic Action 1: Develop a collaborative strategy to engage everyone in physical activity, which focuses on communities, workplaces and schools

Strategic Action 2: Support the emotional health and well-being of children and young people

Strategic Action 3: Support the well-being of volunteers

Strategic Action 4: Support improved emotional health and well-being of population and uptake of support services and programmes

Strategic Action 5: Support healthier lifestyles

Strategic Action 6: Promote understanding of prevention and increase early detection of cancer

Strategic Action 7: Build a community of lifesavers by strengthening the chain of survival

Strategic Action 8: Work in partnership to further promote early intervention and prevention

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
CWC1	1.1 Support the delivery of the programmes that promote community safety	A Support Hub will be set up in the borough. PSNI have plans to allocate dedicated officers to establish this and PCSP have committed to administer the Hub.	Number of areas identified Number of projects/actions carried out Number of Support Hub participants	% of residents/partners satisfied with identified actions/projects delivered % of partners who see benefit in collaborative actions	No. & % of individuals who have an improvement in their circumstance No. & % of areas identified who see improvement in quality of life No. & % of agencies who have a reduction in repeat call for service/complaints
CWC1	1.2 Conduct an audit of home-based services that promote safety and security for vulnerable people		Number of partners co-operating to deliver each service (named service) Number of agencies providing home based services	No. service users signposted to other services No. new services co-designed through partnership working	
CWC2	2.1. Identify barriers to people connecting with services and support ways to overcome the barriers	Work is ongoing and performance measures being agreed against the work in order to measure impact of interventions on a collaborative			
CWC2	2.2 Strengthen connection, collaboration and sharing good practice between statutory		19 new/improved linkages identified/made as a result of meeting or event	78% of attendees rated the networking opportunity as good/very good 89% of attendees rated the speakers as good/very good	19 participants who would share this information/replicate good practice

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
				83% rated the chance to learn from others as good/very good	
CWC2	2.3 Establish Community Development Workers Forum	4 Work Stream meetings identified by the Forum 1. Systems mapping and area scoping (completed) 2. OBA – 3. Training – 4. Network –	4 joint work stream meetings		TBC No and % of members reporting increased knowledge, skills, experience as result of Work stream meetings
CWC3	3.1 Support early intervention: implement Playshapers practitioner programme	Action Completed		Session 1 100% rated session as excellent/very good Session 2 100% rated session as excellent/very good Session 3 100% rated session as excellent/very good Session 4 100% rated session as excellent	Session 1 0.98 average attendee shift in knowledge and awareness of 7 key areas Session 2 1.10 average attendee shift in knowledge and awareness of 6 key areas Session 3 1.41 average attendee shift in knowledge and awareness of 4 key areas Session 4 2.22 average attendee shift in knowledge and awareness of 6 key areas
CWC3	3.2 Establish feasibility of Self Reliance Group Model	No update available at this time.			

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
CWC3	3.3 Recommend Shadow Children and Young People Community Planning Strategic Partnership increase level of engagement and strengthen voice, citizenship and influencing of decision makers by young people		100 young people consulted 30 relevant adults/agencies consulted TBC Number of issues/needs identified		
CWC3	3.4 Support and enable widening of one-to one/peer mentoring and volunteering across the Borough	This action is being jointly delivered with the action coordinator in the Healthy Community Action Planning Team and is being reported there.			
CWC4	4.1 Start a Borough-wide conversation on belonging and place	This action will be explored and potentially taken forward through the Community Engagement Strategy			
HC1	1.1 Develop a collaborative strategy aimed at engaging everyone in physical activity and which focuses on communities,	Although the framework is only being developed there are already examples of partners working together to get people moving.	1 Representative Steering Group established - Get Moving Partnership 1 Terms of Reference agreed 1 Consultant appointed	% partners feel they played an active role % partner organisation agreed final collaborative strategy % operational partners able to deliver the action plan	TBC after the development of strategy

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
	workplaces and schools 1.2 Jointly pilot new approaches, review existing physical activity programmes and extend successful interventions		2 out of 3 Framework development workshops held		
HC2	2.1. Make links with the Education Authority and Southern Outcomes Group to better understand what is happening locally and where the community planning partnership can provide support	Work is ongoing to progress this action.			
HC3	3.1 Promote volunteering and provide support for the well-being of volunteers	This group is currently in the process of developing a training needs analysis to further ascertain the needs of CV sector groups so that they are better able to support the positive wellbeing of volunteers they engage with.		80% increased understanding of how we promote volunteering opportunities amongst those within the Group 40% of members provided case studies for Volunteer Week – will be ongoing throughout the year.	TBC No of Members are better off through an increased understanding and awareness of the work of partner organisations

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
HC4	4.1 Establish a steering group to progress promotion of Take 5 Steps to Well-being	Continued rollout and support for the Take 5 Ambassador Training	4 Ambassador Briefings 57 Ambassadors trained 382 people attending Take 5 sessions in Community	88% of participants rated their awareness of the Take 5 concept better following attendance at a Take 5 session	94% of participants reported greater awareness of local activities, services and organisations that can support them to implement Take 5 on a personal level.
HC5	5.1 Ensure access to nutritional information and skills to support healthier eating choices and a healthy weight	No action coordinator at present but work has been ongoing through existing partnership structures.			
HC5	5.2 Work together to complement existing interventions to address addictions	Work on elements of this action are being taken forward collaboratively led by SHSCT in particular Gambling.			
HC6	6.1 Collaborative Communication & Engagement Plan to improve cancer & screening awareness	Promoting understanding of prevention and increase in the early detection of cancer. Co-production of a Cancer Awareness Guide, delivery of training for trainers on both Bowel Cancer and Care in the Sun awareness. This has resulted in subsequent rollout of awareness training to employees within council, Southern Trust, Education Authority and Translink	680 individuals attended Care in Sun Awareness session 50 UV notice Boards placed across ABC council area		

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
HC7	7.1 Establish a partnership steering group to collaborate on the promotion of CPR/AED training, AED registration, support of Community First Responders	A Community Resuscitation Group has been established and an action plan agreed A map of registered AEDs is available on the NIAS website	Performance measures to be agreed with the group		
HC8	8.1 Meet regularly to share knowledge of good practice and explore opportunities to join up services to promote early intervention and prevention	The TAP team meet twice per year. Members continue to receive an update on the action plan and a theme is identified for each meeting. the first meeting looked at Social prescribing	1 meetings 14 partner organisations attending 29 people in attendance TBC No. of new/improved linkages identified	52% attendance of partner organisations 50% people in attendance	TBC Number and percentage of partner organisations that report increased knowledge as a result of meetings

Economy Action Plans

The actions in this plan relate to the **Skilled and Enterprising Economy** and the **Tourism Economy** outcomes in the community plan.

Skilled and Enterprising Economy Strategic Actions

Skilled Strategic Action 1: Localise Careers Advice and Guidance for lifelong learning

Skilled Strategic Action 2: Increase coordination of skills and employment services, business and statutory agencies

Skilled Strategic Action 3: Explore a local skills/employability pipeline to provide a service pathway focussed on the individual

Skilled Strategic Action 4: Support local businesses to recruit highly skilled specialist roles

Enterprising Strategic Action 1: Encourage collaboration and signposting to support start-ups and existing businesses

Enterprising Strategic Action 2: Help the conditions for investment and growth

Tourism Economy Strategic Actions

Tourism Strategic Action 1: Establish a baseline of tourism performance against which growth in the visitor economy can be measured

Strategic Action 2: Embed new tourism brand for the Borough with trade partners

Strategic Action 3: Increase overnight visitors to the Borough

Strategic Action 4: Embed signature events as key part of destination development

Strategic Action 5: Promote investment in new and existing tourism products

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
SE1	1.1 Scope out existing education, business and enterprise links and collaborations	Enthuse Partnership Set up and meeting regularly	6 of visits by careers advisors/teachers to industry No. of advisors/teachers on each visit No. of priority sectors visited by careers advisors/teachers	TBC No. & % teachers & employers who felt visits were valuable TBC No. & % of advisors/teachers involved in follow up contact	
SE2	2.1 Establish an employability forum with focussed meetings. Two sided supply and demand and the Promotion of Ambassadors for employment to be considered	Meetings have been congenial, and in June agreed to have a pilot suite of programmes to commence in Autumn 2019.	2 meetings of Employability Forum	12 partners and 100% attendance at each meeting	
SE3	3.1 Explore a skills/employability pipeline to ensure that individual customer journey pathways are productive and end in job or self-employment	There is currently no action coordinator for this action as yet. To progress this action, the Thematic Action Planning Team meeting in June was a bespoke interactive session. Richard Scothorne from Rocket Science UK facilitated the session, other TAP teams were also invited to this session.			

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
SE3	3.2 Make links between Community and Economic Development	Discussions between action coordinatos from 3.2/3.3/3.4 agreed that they would work together to review how best these actions will be taken forward	How much? Pilot activity details	No. & % of participants who feel they benefited No. & % of delivery organisations who think activity is beneficial	Self-efficacy score of participants before and after
SE3	3.3 Deliver mentoring and support programmes in relation to employability, skills development and connectivity with schools, communities, colleges and local businesses.		No. of interventions in place No. of participants	% satisfaction levels reported by participants % satisfaction rates from other stakeholders	% participants reporting improved skills, knowledge, opportunities and confidence (tbc)
SE3	3.4 Lead by example – Community Planning Partners to endeavour to offer placement/experiences of work opportunities as part of Skills Pipeline		2571 attending short courses 22 uni research projects 1567 students attending workshops 389.9 weeks work experience for those aged 18+ & 15-17 Apprentice placements on site 1067 students taking part in site visits	100% of Health and Safety tests passed 100% of apprentices obtaining Construction Skills Certification Scheme	No. of people on placements who reported increased skills and understanding of work environment 82 people on placements who obtain formal qualifications 100. & 100% who progress into training 100. & 100% who progress into employment
SE4	4.1 Encourage Level 4 or lifelong learning to	Partners worked together to Support	4 partners publicised and promoted event	29 employers took part in the event	Evaluation data to be confirmed

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
	upskill to meet specific needs of high quality jobs in the borough	the Big Apprenticeship Event during Apprentice week	29 employers who participated in the event	125 Higher level apprenticeship opportunities 198 level 2/3 apprenticeship opportunities 180 attendees Increase Of 40 in number of apprenticeship opportunities from last year -Increase of 50 in number of attendees from last year 79 of employers rated the event as excellent and 21%	
EE1	1.1 Facilitate cross promotion of events, opportunities and services to local businesses	New Go for it landing page	6 Meetings held with partners · 3 of Business E-Newsletters published · 3 stakeholder articles published How Well? · 2300 subscribers to e-zine · No of stakeholders who feel that the Ezine is valuable to them	<ul style="list-style-type: none"> • 3000 subscribers to e-zine • 100% No of stakeholders who feel that the E-zine is valuable to them 	
EE1	1.2 Develop a shared online calendar or similar planning tool to	This action has yet to be progressed			

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
	coordinate the planning of business events in the borough. Group to share information and useful contacts				
EE1	1.3 Improve new and at risk businesses' access to support	Progress continues to be strong following meetings with the Invest NI team and partners earlier in the year to promote the use and benefits of the nibusinessinfo website for the promotion of council activities and programs. This has also been extended to enterprise agencies, dept of communities and SRC.	TBC No. of local business support services listing on the site nibusinfo.co.uk delivered 166 clicks to the council website. nibuinfo.co.uk published 4 news stories promoting ABC activity. 3 ABC events were highlighted via the events finder. 10 ABC support schemes were promoted via the Business support finder. 24 customers clicked from the business support finder to ABC	TBC No. of local business support organisations reporting an increase in referrals from web site 80% increase in clicks from Nibusiness info to Council website from previous report	Website Traffic to site numbers currently being measured.
EE1	1.4 Support a collaborative business network	In 2019 the BPA has established itself as an active collaborative business network that has a strategic,	8. meetings/events 300 attendees	97% of responses rating each event as good or very good	53% of businesses in the network who report increased connections/skills/knowledge from being in the network

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
		borough-wide business voice with a growing diverse membership, including urban and rural, retail and business: long-standing and new. It has secured funding from the Council for 2 years and has developed a business-focused priorities and action plan that includes outreach events across the borough, business masterclasses, meetings with political representatives and Departments, and support for Council initiatives such as the Town Centre Regeneration Task Force and Community Plan			
EE2	2.1 Lobby for increased and improved broadband coverage	Council has increased awareness of access to broadband issue and has brought in almost £4m for infrastructure Additional £1.5m secured as part of a 10 council bid	To be agreed as part of the working group		

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
EE2	2.2 Evaluate land use/availability of employment lands and business accommodations and identify future requirements to ensure sufficient and suitable employment sites are available to meet local and regional needs	This action will be taken forward through the Council's Local Development Plan (LDP) process, as part of an ongoing programme of evidence gathering that will inform the next stage in the LDP – the preparation of the Draft Plan Strategy (second public consultation document). The action is planned to be carried out in Spring / Summer 2019, with future reviews to be planned, to ensure the LDP's evidence base remains up-to-date and sound.			
EE2	2.3 Collate and share ongoing research and work on Brexit with the wider TAP team		<p>1 Brexit events/briefings shared with TAP Team</p> <p>TBC No. of Brexit Info Briefings published</p> <p>129 businesses in the borough have completed the diagnostic in preparation for Brexit.</p>	No. of local businesses and other stakeholders who attend each Brexit event	
TE1	1.1 Undertake primary and secondary research	Developed and undertaking Visitor Experience Surveys	6 out of 7 hotels participating in the survey	86% of all hotels participating in the survey	TBC Number and % of hotels who report using the research findings

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
			17 out 19 attractions/facilities participating in the survey 17/19	89% of identified attractions/facilities participating in the survey	Number and % of attractions/ facilities who report using the research findings
TE2	2.1 Work with public sector and tourism industry partners to ensure that new tourism brand is utilised by them	New tourism brand The First Place developed and agreed. Roll out of brand within council. Brand templates available on website	Number of tourism and hospitality businesses using the tourism brand	TBC % of all tourism and hospitality businesses in the destination using the tourism communication brand assets	TBC % of tourism and hospitality business customers reporting using the tourism brand helped raise their and the destination's profile.
TE3	3.1 Identify opportunities for collaboration on sales campaigns		Number of out of state consumer and trade platforms attended/availed of average 10 per anum Number of potential consumers and operators contacted/met with. 724 operators in 17.18 and 18.19 (ytd)	% change in consumer database +10% % change in tour operator database +10% Number of opens on follow up trade ezines 30% average Number of tour operators participating in-destination fam trips 10 companies – 116 pax 17.18 and 18.19 (ytd)	Number of tour operators programming the destination (new)/adding to programme (existing) 19 operators 2019 ytd with total of 134 operator dates Level of additional business generated (nights and spend) £130k+ (2019 ytd) Destination Sales Office
TE3	3.2 Deliver cultural awareness training to local tourism providers to build their capacity to accommodate international visitors	Operators availed of WorldHost Training	Number of businesses and participants trained 45 participants (ytd)	Satisfaction levels - % of participants reporting satisfaction with training 100% satisfaction levels with course	
TE3	3.3 Provide opportunities for local tourism and hospitality	Meet Supplier event Sept 2018	29 local tourism and hospitality trade partners attending	Attendance levels –	TBC

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
	trade partners to meet each other to facilitate cross-promotion through provision of an annual Destination Meet the Supplier workshop.		Destination Meet the Supplier Workshop	<p>14 % of trade partners invited who attended workshop</p> <p>Satisfaction levels</p> <p>95% of attendees reporting satisfaction with workshop</p> <p>satisfaction with format</p> <p>85% of attendees reporting workshop was useful</p>	<p>Number of appointments (ie connections) made by trade partners as a result of workshop</p> <p>% workshop attendees who reported undertaking collaboration 6 months' post workshop</p> <p>% of workshop attendees who report plans for future collaboration as a result of workshop</p>
TE4	4.1 Engage partners in the development plans for each signature event, as appropriate.	Delivering signature events	<p>Number of trade partners/stallholders participating in each signature event (F&C 2018) 70+</p> <p>Number of people attending each signature events (F&C – 5000+)</p>	<p>80% Very or Extremely Good of signature event attendees who were surveyed who reported they were satisfied with event. Food and Cider Festival 2018 markets –</p> <p>92%of online bookers of signature event attendees who were surveyed who reported they would recommend event to others/return to event if held in the future</p> <p>- Food and Cider Festival 2018 –</p>	<p>PR secured (print, online and broadcast) including circulation, Opportunities to See, Reach, Advertising Value Equivalent and PR value. – Food and Cider Festival 2018 – Total of 86 print, online and broadcast placements; Circulation to 6.5mn listeners/readers; 11.3mn opportunities to see; Advertising Value Equivalent of £159,000; PR Value of £463,000</p>
TE5	5.1 Undertake technical appraisals and funding applications as appropriate and support		<p>2 technical appraisals and funding applications undertaken</p> <p>Number of technical appraisals supported</p>	<p>Number and percentage of funding bids which were successful.</p>	<p>Number of new tourism products/experiences/accommodation</p> <p>Expansion of existing tourism products/experiences/accommodation</p> <p>Level of investment secured</p>

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
	technical appraisals by others as appropriate			Quality rating/visitor feedback of new/enhanced tourism products/experiences Awards and accreditations for new/enhanced businesses	

Place Action Plans

The actions in this plan relate to the **Creative Place** outcome and **Enhanced and Revitalised Place** outcomes in the community plan.

CREATIVE PLACE

Strategic Action 1: Strengthen Creative Profile

Strategic Action 2: Build Creative Capital

Strategic Action 3: Increasing Attendance & Participation by making Creativity, Arts, Culture and Heritage more Inclusive

ENHANCED AND REVITALISED PLACE

Strategic Action 1: Integrating place visioning, planning and investment

Strategic Action 2: Connecting people and places

Strategic Action 3: Supporting social aspirations

Strategic Action 4: Demonstrating and supporting good custodianship

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
CP1	1.1 Develop ABC Creative Place Message	SRC students researched & developed a strapline based on “the Creative Place” Font & mode of use agreed including social media identity Link with Get Creative Festival	18 times of # uses during specified campaign(s) The tag has been used 18 times by 5 organisations; ABC Community Network have received 572 likes, F.E McWilliams had 7 Shares and 10 likes Create Innovate Armagh received 203 likes Sport NI have also shared and used the tag.	TBCpercentage comparative increase/decrease in # during campaign Percentage of partners who would use # in throughout 19/20 We hope to achieve a 100% increase in the usage of the tag going forward into 19/20.	TBC Number & percentage of partners who agree that the initiative has established a unified creative identity for the Borough Number & percentage of partners who feel the initiative has helped establish the Borough as a creative place

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
			#CreativeABC on Instagram has completed 18 posts to date.		Number & percentage of partners who feel the initiative has led to more effective promotion of local events, businesses and activities
CP1	1.2 Collaborative Cross-Borough Creativity Month Campaign	Vision and Action Plan for ABC council area to be a Creative Place is progressing SRC Students researched and agreed hashtag Positive start with consistent marketing i.e. #CreativeABC Engagement with first creative campaign	4 Organisation Contributed to the map 3 Locations covered on map 21events listed on map		
CP2	2.1 Establish Arts, Creativity, Culture & Heritage Forum		Number of arts, culture and heritage organisations/groups/individuals participating in the forum number of meetings held	no and percentage of members who consider the forum is beneficial for their organisation/own practice no and percentage of organisations in forum after 2 years	Number & percentage of members reporting increased in knowledge of other arts, culture and heritage organisations in the Borough and their activities Number & percentage of members reporting improved partnership working Number & percentage of members who feel the Forum has raised the collective profile of the creative and cultural sector

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
CP2	<p>2.2. Creative Role Models Resource</p> <p>2.3. Creativity in Business Initiative for schools</p>	<p>One Create Your Career event in March 2019</p> <p>Event was developed and hosted in collaboration with SRC</p>	<p>1 Create Your Career event in March 2019 Event</p> <p>4 main contributors from across NI</p> <p>160 students from across the borough attended Create Your Career</p>	<p>Based on evaluations, 100% Create Your Career event attendees were satisfied that the event met their needs</p> <p>100% of partners and contributors would recommend involvement in the initiative to others and felt that the innovative approach to highlighting careers in the creative industries was something that others could benefit from.</p>	<p>160 – 100% Create Your Career event attendees have a greater awareness of local creative sector employment opportunities</p> <p>160 – 100% of Create Your Career event attendees have a better understanding of creative career pathways</p>
CP3	3.1 Audience Development Initiatives	<p>Connected programme implemented as part of Arts Council</p>	<p>3 projects:</p> <p>Linen Lab – 389 participants</p> <p>Alleyways – 308 participants</p> <p>This Place – 145 participants</p> <p>3 Areas</p>	<p>Learned something new about linen – 85% (Linen Lab)</p> <p>Developed creativity and techniques – 95% (Linen Lab)</p> <p>Opportunities to learn from the artist – 96% (Linen Lab)</p> <p>Enjoyed the creative workshop – 100% (Alleyways)</p> <p>Would attend a similar event again – 100% (Alleyways)</p>	<p>Workshops helped with students portfolio – 83% (Linen Lab)</p> <p>Enjoy art more now – 68% (Linen Lab)</p> <p>Feel more connected to the local area – 83% (Alleyways)</p> <p>Evaluation for This Place is ongoing</p>

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
				Evaluation for This Place is ongoing	
ERP1	<p>1.1 Embed an integrated approach to local place visioning, local development planning, regeneration, infrastructure and investment through a tiered approach across the Borough's:</p> <ul style="list-style-type: none"> ▪ urban centres - main town/city (Hubs) ▪ local towns ▪ villages <p>taking account of the distinct strengths, identities and characteristics of each place, future changing context, needs and expectations of local community and key stakeholders.</p>	Implementation not yet started for Enhanced and Revitalised Action Plan			
ERP1	<p>1.2 Agree an integrated approach to enhancing, preserving and protecting the Borough's heritage (built and natural), and promote new opportunities for development.</p>	Implementation not yet started for Enhanced and Revitalised Action Plan			

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
ERP1	1.3 Capture, preserve and share local stories of place, social history and heritage (built and natural) to promote sense of pride and identity, and to influence future place shaping, heritage, environment improvement visioning and planning.	Implementation not yet started for Enhanced and Revitalised Action Plan			
ERP2	2.1 Ensure integration of infrastructure and investment planning across the Borough's: <ul style="list-style-type: none"> ▪ roads ▪ public and community transport ▪ communications ▪ water and waste water to improve and increase reach and connections between people, places and needs e.g. health, education etc.	Implementation not yet started for Enhanced and Revitalised Action Plan			
ERP2	2.2 Improve connectivity within and beyond the Borough to improve access to the Borough's natural environment to encourage active living, travel, leisure, physical activity and	Implementation not yet started for Enhanced and Revitalised Action Plan			

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
	sustainability (including waterways)				
ERP2	2.3 Enhance and increase borough-wide digital and mobile infrastructure and quality of connection	Implementation not yet started for Enhanced and Revitalised Action Plan			
ERP3	<p>3.1 Develop and agree integrated, cross-agency guidelines and explore their incorporation into Service Level Agreements and/or Regulations with enforceable standards for:</p> <ul style="list-style-type: none"> ▪ upkeep of transferred public assets (built and natural environment/open spaces/town and village centres etc) ▪ seamless programming of public works and maintenance (built and natural environment/open spaces/town and village centres) ▪ planning and undertaking 	Implementation not yet started for Enhanced and Revitalised Action Plan			

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
	<p>environmental improvements</p> <ul style="list-style-type: none"> ▪ protecting outdoor conservation and planting of trees etc. ▪ provision for social and natural outdoor spaces in local development/housing and regeneration plans 				
ERP3	3.2 Develop Integrated Asset Mapping and Management Strategy and Plan	Implementation not yet started for Enhanced and Revitalised Action Plan			
ERP4	4.1 Deliver social and affordable housing solutions that sustain the changing needs of people and place	Implementation not yet started for Enhanced and Revitalised Action Plan			
ERP4	4.2 Promote ethos and development of shared communities	Implementation not yet started for Enhanced and Revitalised Action Plan			
ERP4	4.3 Examine cross-agency procurement approaches to support social contracts, social enterprise, job creation, public outdoor spaces and active living	Implementation not yet started for Enhanced and Revitalised Action Plan			

Strategic Action	What did we say we would do?	What have we done?	How much have we done?	How well did we do it?	Is anyone better off?
	connections in towns, villages, estates				
ERP4	4.4 Further develop 'friendly places' across the Borough e.g. age, autism, loneliness and isolation, dementia, child, and make recommendations on how to integrate and build on this work to ensure the Borough is inclusive and accessible and to everyone	Implementation not yet started for Enhanced and Revitalised Action Plan			